# Tales from the trenches: How Customers Make Mainframe DevOps Deliver

Gary Evans Micro Focus

November 2018 Session MH



# **Your Presenter today**



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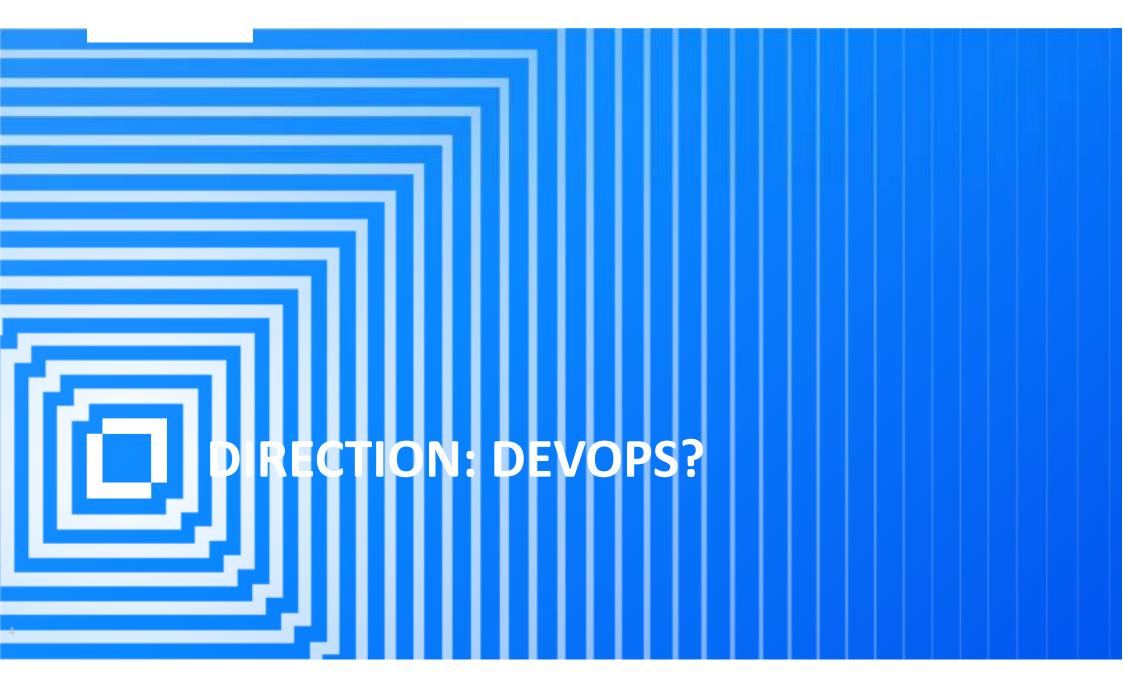


## Agenda

- Direction: DevOps
- A flexible approach
- Process Integration
- Agile Development
- Continuous Integration
- Measuring Success
- Wrap Up and Questions







### The world's largest organizations rely on the mainframe And consumption is rising...



### **Transformation drives change**

Core business applications are here to stay-- and busier than ever

85% Strategic and Business Critical

90% 5+ year lifetime



87% of CEOs say they are in the IT Innovation business



**194** CAGR, App modernization market size expected to grow from **to 16.67B** by 2022

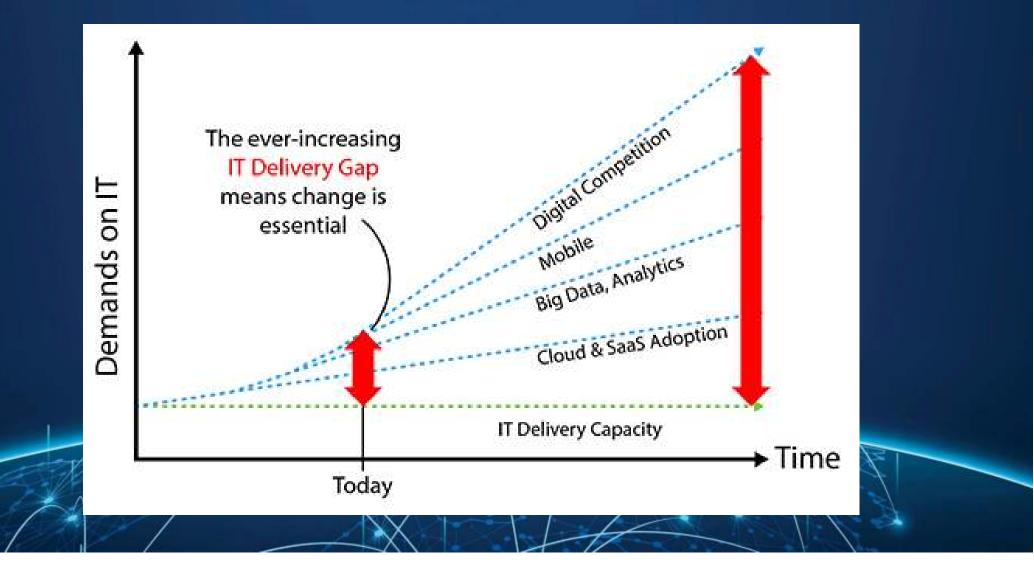
55% Will modernize in 24 months



of organizations believe they have **mastered digital** as compared to their competitors



### **Today's Transformational Demands**



## **DevOps – the new default direction**

Modernizing digital delivery processes



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### **Mainframe DevOps - Defined**

A first class citizen in the DevOps toolchain

- A major cultural and organizational change from decades of waterfall to leaner software development and Continuous Delivery.
- A continuous improvement process of software development and deployment.
- An alignment of systems of record delivery pipeline with systems of engagement to improve time to market and quality.
- An integration of existing mainframe with modern agile planning, tracking, testing, delivery, deployment and monitoring tools.



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## **Enterprise DevOps – Case Studies**

#### **Global Financial Insurer**

Insurance policy management application supporting multiple brands

#### Challenges

- Exponential increase in volume and frequency of business changes to mainframe systems
- Need to increase velocity of test and deployment while reducing cost

**Global Financial Services Org.** New business strategy of high growth and acquisition

#### Challenges

- Rate of mainframe changes couldn't keep pace with the business growing backlog
- Mainframe practices, tooling and culture couldn't support emerging Agile and DevOps adoption

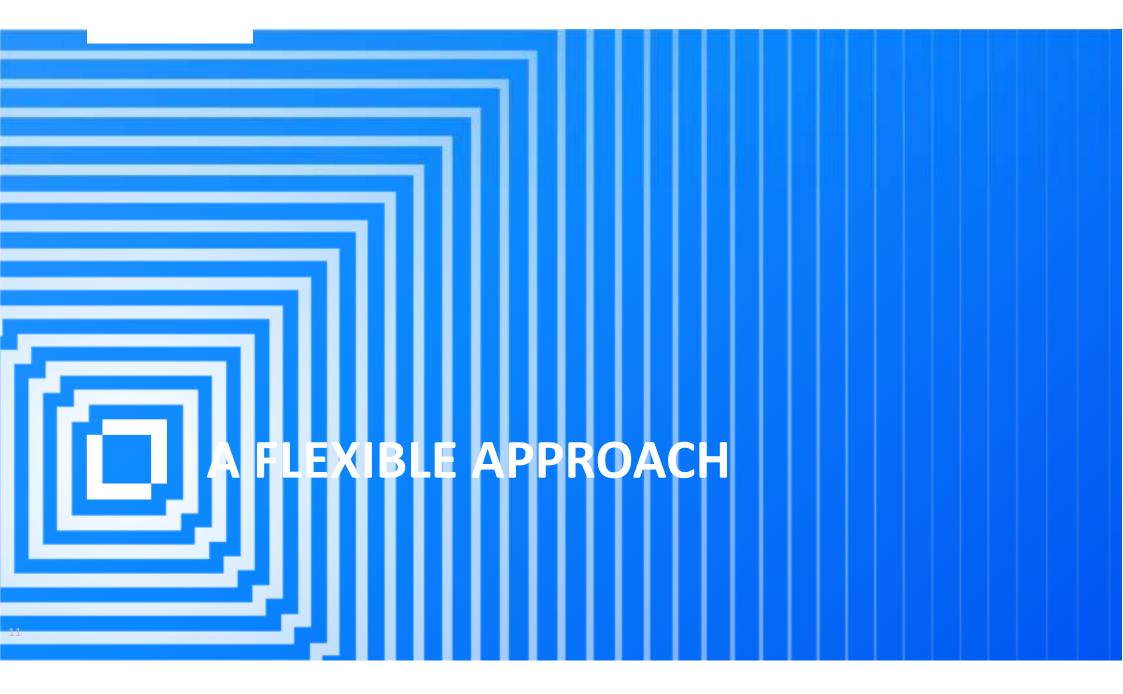
### **Global Retail Bank**

Growth through expansion of products and services

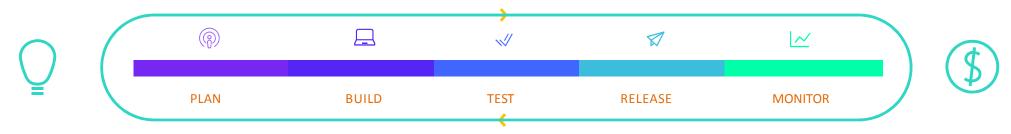
#### Challenges

- Inability to keep pace with rate of business change – application
- Reliance on monolithic dev and test practices





## **Starting the Transformation**

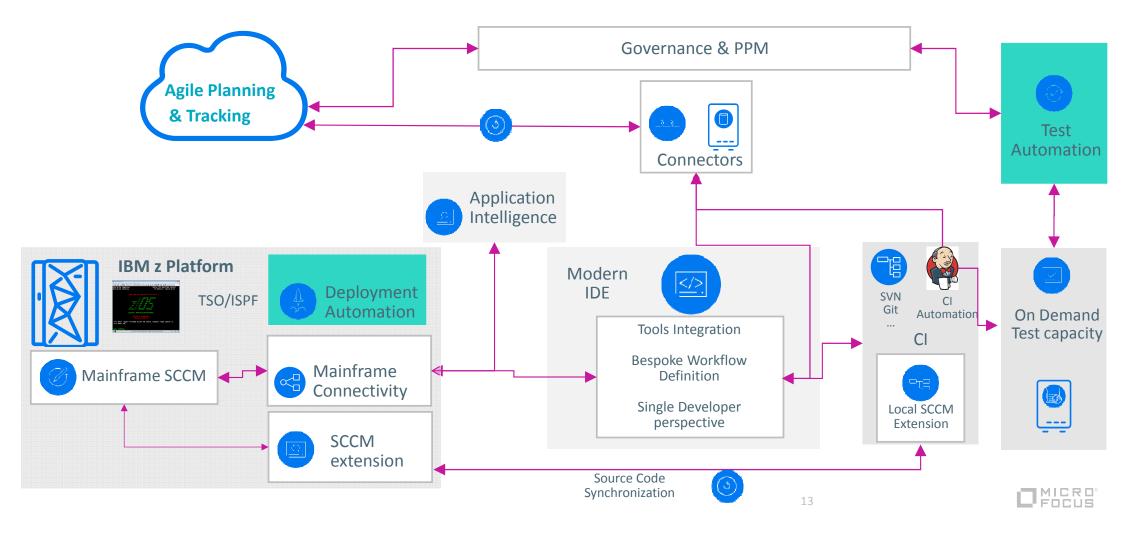


The process of transformation starts with the deployment pipeline...

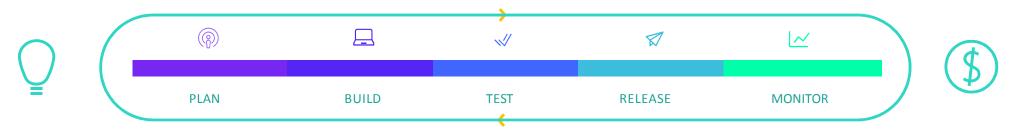
..and understanding where to optimize



## IBM Z Agile Software Development



## **Starting the Transformation**

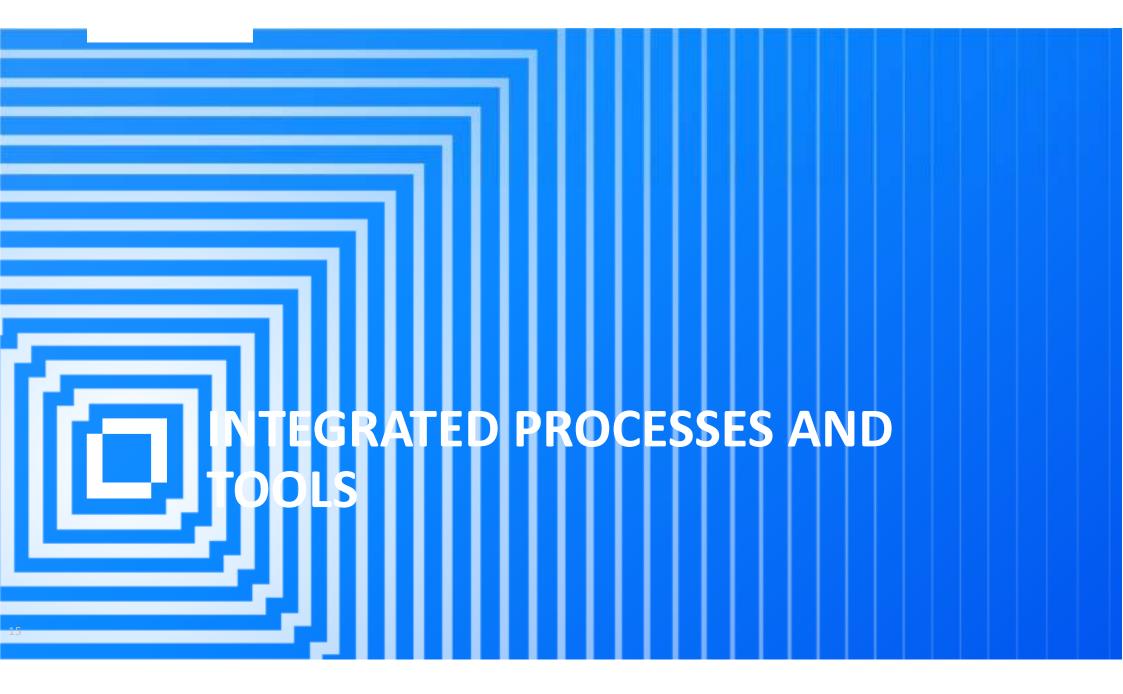


The process of transformation starts with the deployment pipeline...

..and understanding where to optimize







## Enterprise DevOps Integrate Processes and Tools

### The Challenge

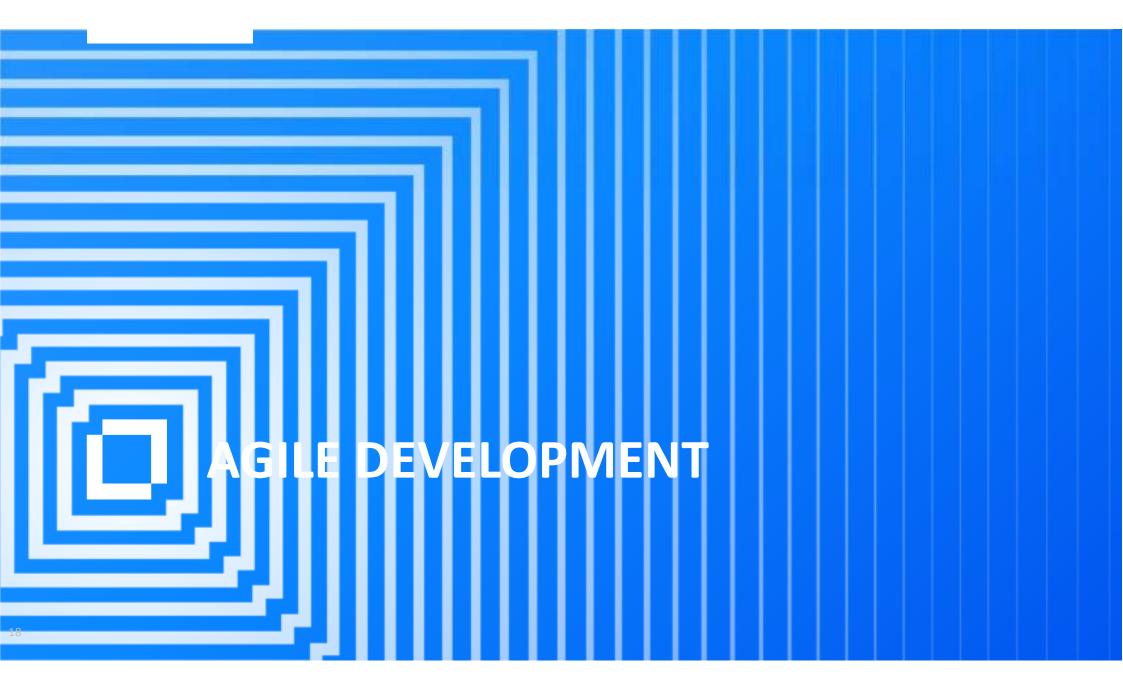
- Many tools, no integration, no automation
- Disconnected processes and systems, slowing DevOps
- IT in siloes, unable to support the agility of the business
- Perception that mainframes can not be part of DevOps practices

### Why do?

- Deliver faster with more reliability
- Consistency and visibility across teams to break down siloes
- Common processes and automation to ease adoption and attract new talent









### **Enterprise DevOps Agile Development**

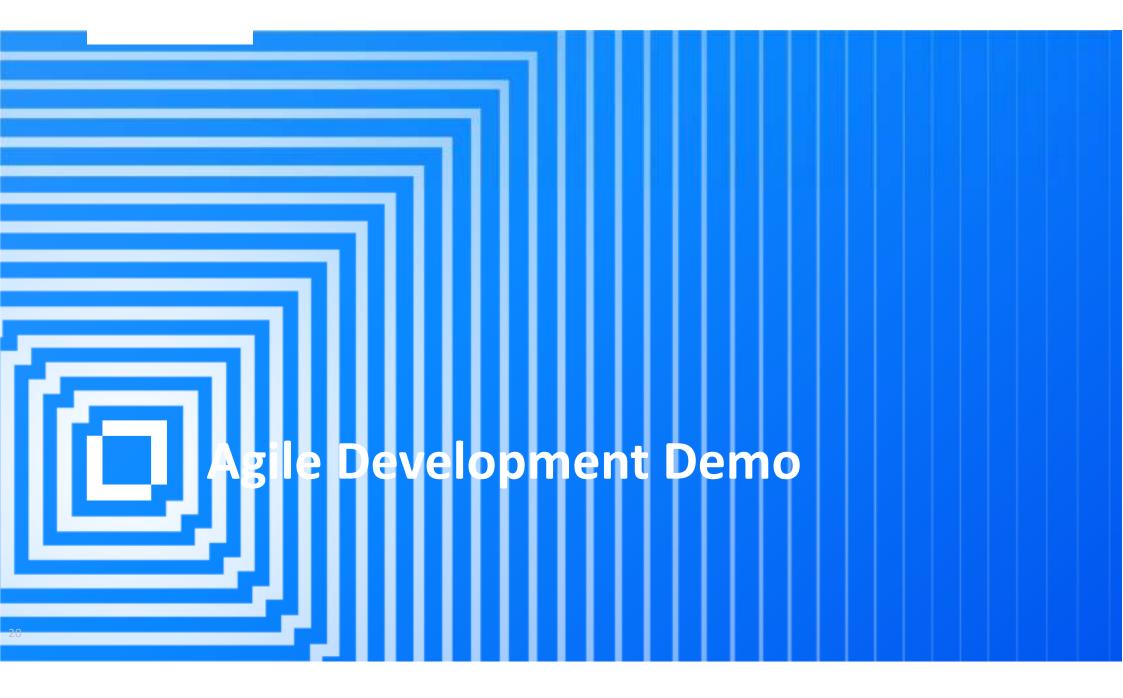
### The Challenge

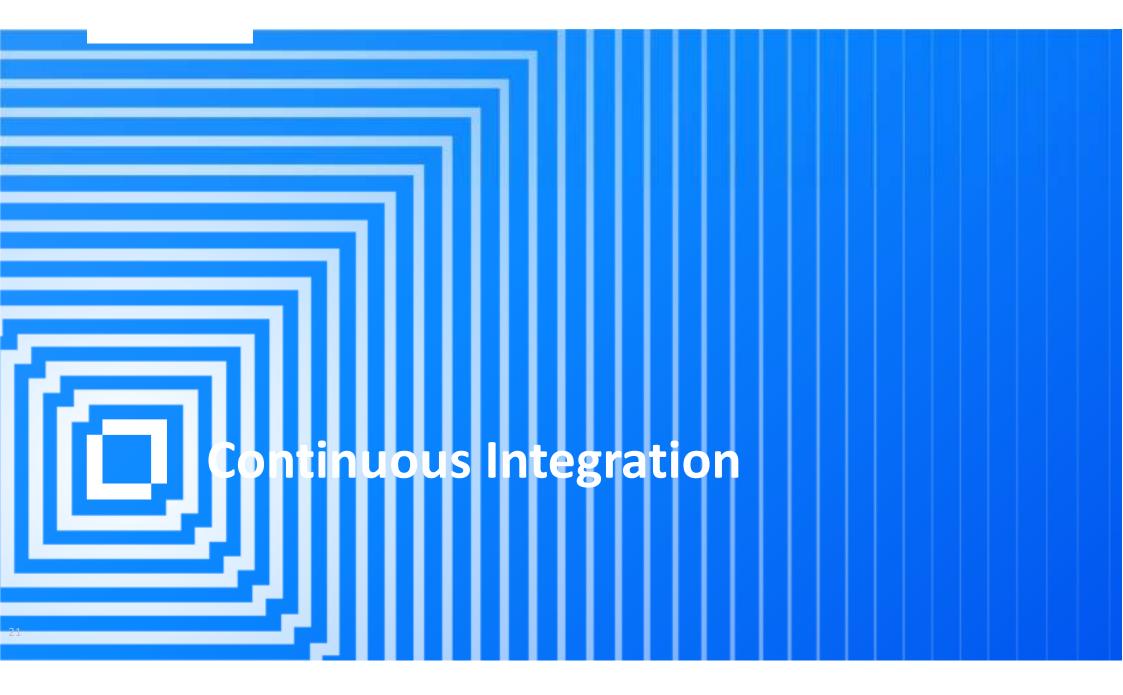
- Old, outdated tools limit developer productivity
- Current infrastructure and resources limit developer efficient
- Difficult to find and train new mainframe developers
- Modern dev teams find it difficult to work with mainframe systems

### Why do it?

- Modern development IDEs and tools remove barriers to entry for new developers
- Application knowledge at the point of change to reduce reliance on SMEs
- Higher quality through code inspection and unit testing
- Efficient development and testing with no resource contention









### **Continuous Integration**

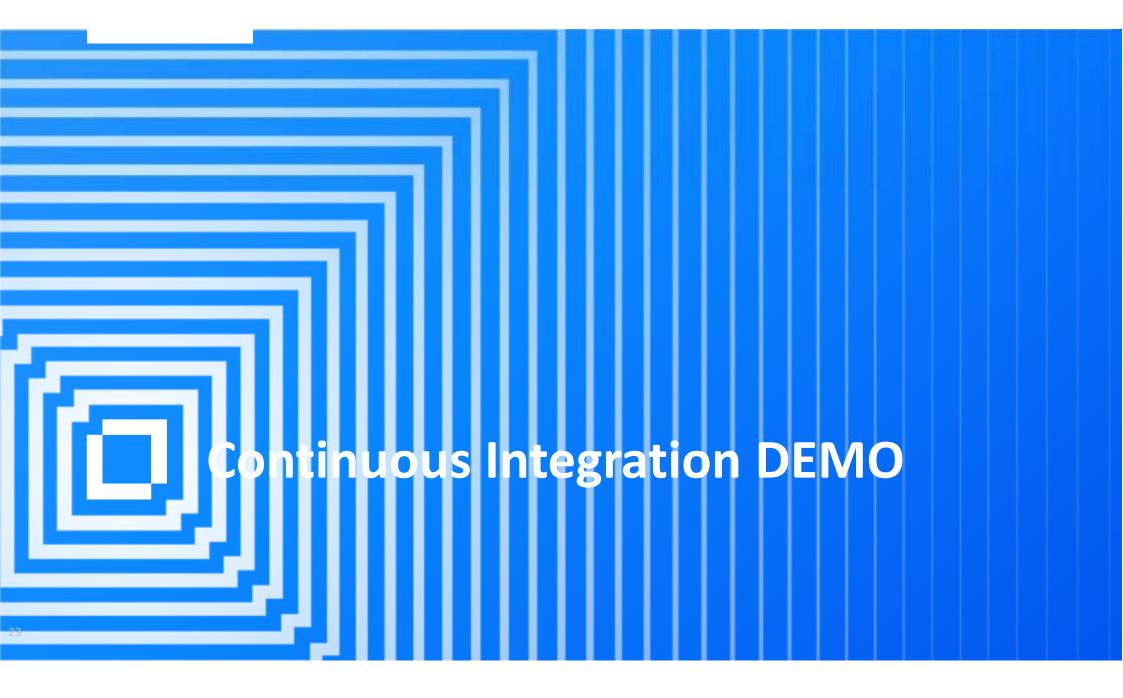
### The Challenge

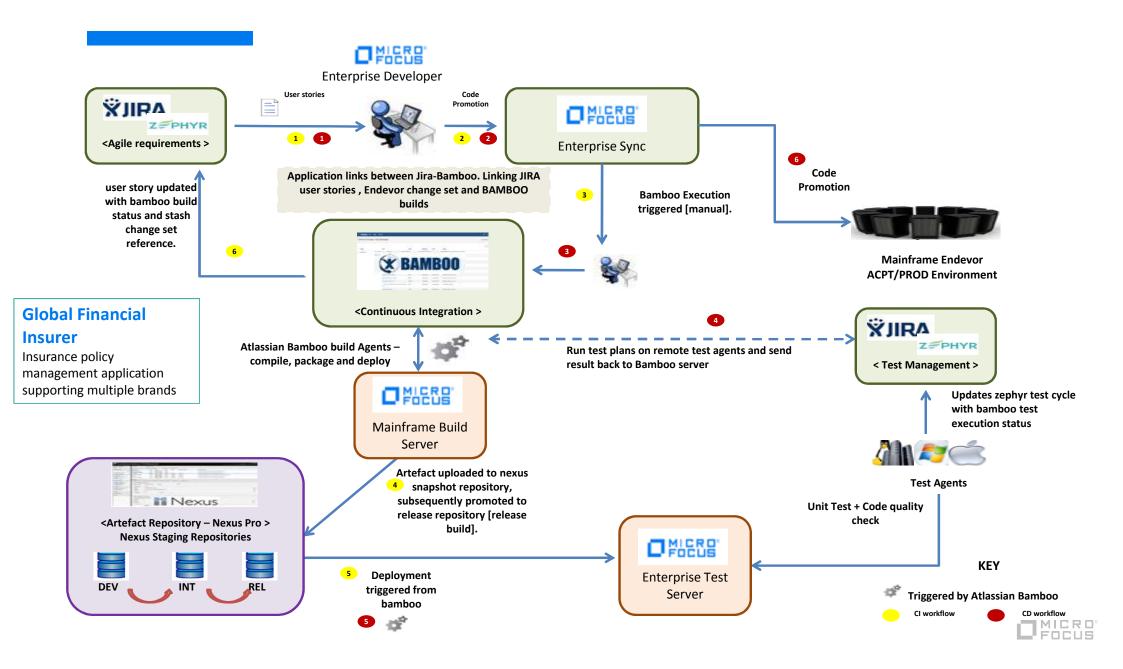
- Complex and manual process slowing test environment provision
- Resource constraints limiting test environment availability
- Builds are executed manually
- Developers have limited ability to unit test
- Developers and testing working in silos

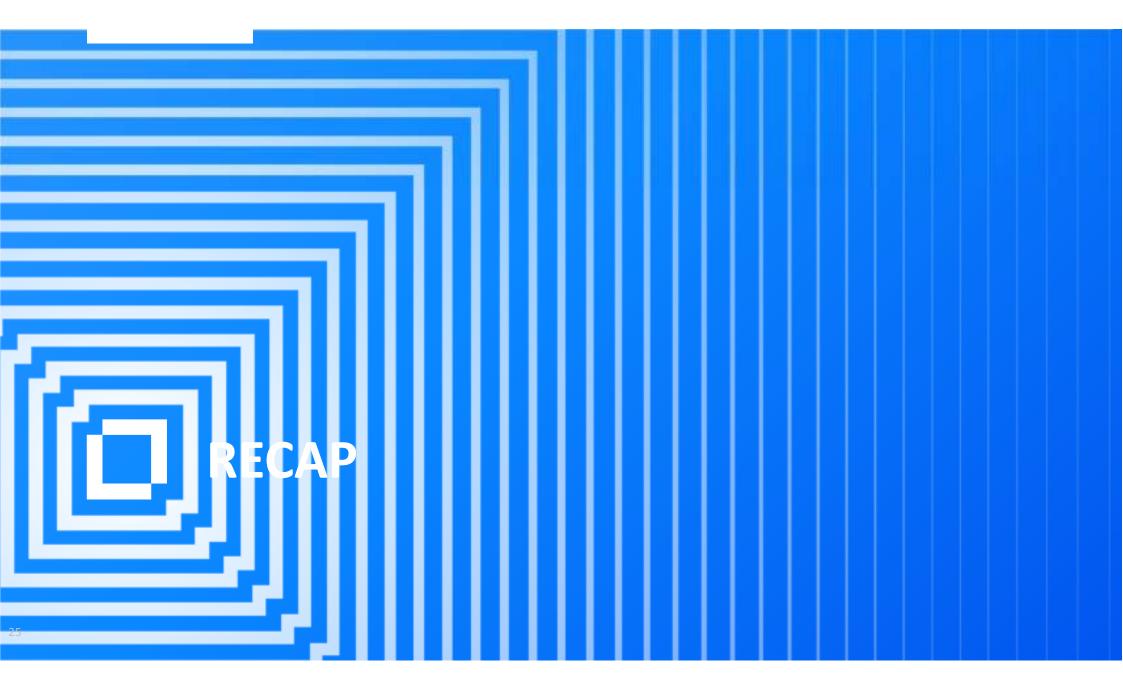
### Why do it?

- Build applications faster
- Automate provision of test environments so available on demand
- Build and test automation to find issues earlier in test cycle
- Increase application quality through use of code quality and code coverage metrics









### **Enterprise DevOps – Case Studies**

What we learnt with our customers

#### **Process and Tools Integration**

Established mainframe procedures, modern DevOps toolchains CAN co-exist as a powerful Enterprise solution

#### **Agile Development**

Significant acceleration of release velocity can be achieved for major mainframe systems-of-record application teams

#### **Continuous Integration**

Dramatic improvements in testing speed and code quality, while cost-of-testing reduced considerably

#### ...using contemporary technology and a collaborative culture of change

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## **Enterprise DevOps – Case Study results**

#### **Global Financial Insurer**

Insurance policy management application supporting multiple brands

#### Challenges

- Exponential increase in volume and frequency of business changes to mainframe systems
- Need to increase velocity of test and deployment while reducing cost

#### **Results**

- Reduced test provisioning from 6 weeks to 2 hours
- Reduced test time by 50%
- Reduced annual cost of test provision by 95% per envt

**Global Financial Services Org.** New business strategy of high growth and acquisition

#### Challenges

- Rate of mainframe changes couldn't keep pace with the business growing backlog
- Mainframe practices, tooling and culture couldn't support emerging Agile and DevOps adoption

#### Results

- Doubled release velocity with 50% fewer IT resources
- 20% savings in developer time
- Mainframe cost savings from offloading Dev/Test to AWS

### **Global Retail Bank**

Growth through expansion of products and services

#### Challenges

- Inability to keep pace with rate of business change – application
- Reliance on monolithic dev and test practices

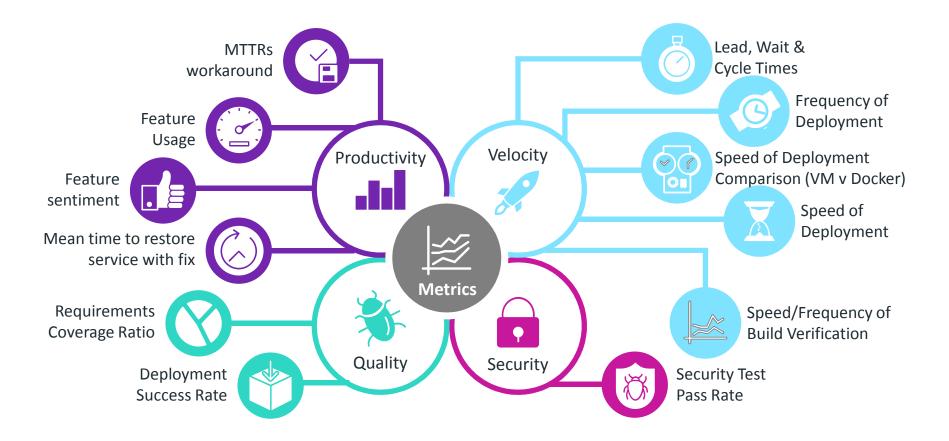
#### Results

- 40% reduction in Dev Test costs over 3 years
- 20% increase in developer productivity
- 20% increase in volume test cycle
- 20% mainframe cost savings



### They solved THEIR key challenges – what about yours?

KPI: You can't manage what you don't measure



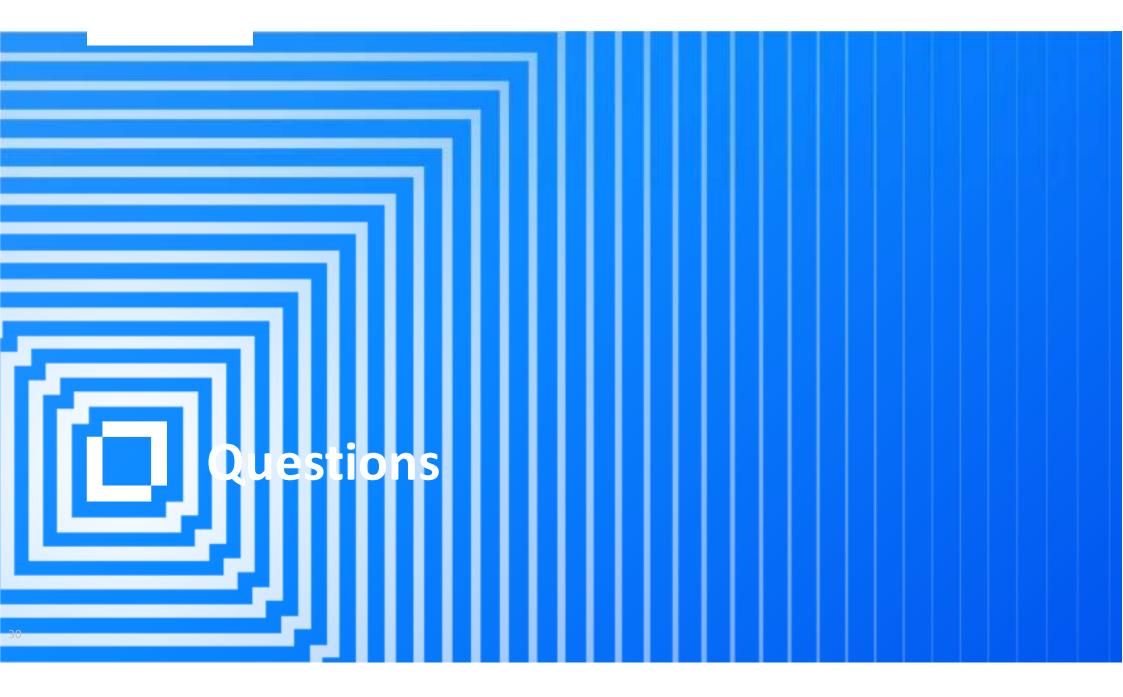
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## Conclusion

- The industry needs to deliver faster: fact
- Many are turning to DevOps
- Enterprise DevOps is difficult
- Organizations are succeeding by focusing on what matters to them and taking a contemporary and collaborative approach
- Build a model that supports YOUR key goals







### We want your feedback!

Please submit your feedback online at ....

http://conferences.gse.org.uk/2018/feedback/MH

- Paper feedback forms are also available from the Chair person
- This session is MH







