

# System Automation Update

Dave Swift

IBM

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Session OI



# Agenda

- Service Management Unit
  - Docker
  - High Availability
  - OMEGAMON Storage
  - RFEs
- System Automation for z/OS
  - INGPLEX IPL
  - Parallel SDF Focalpoint Update
  - Processor Operations – Dynamic Target System Names
  - Cross Platform Automation

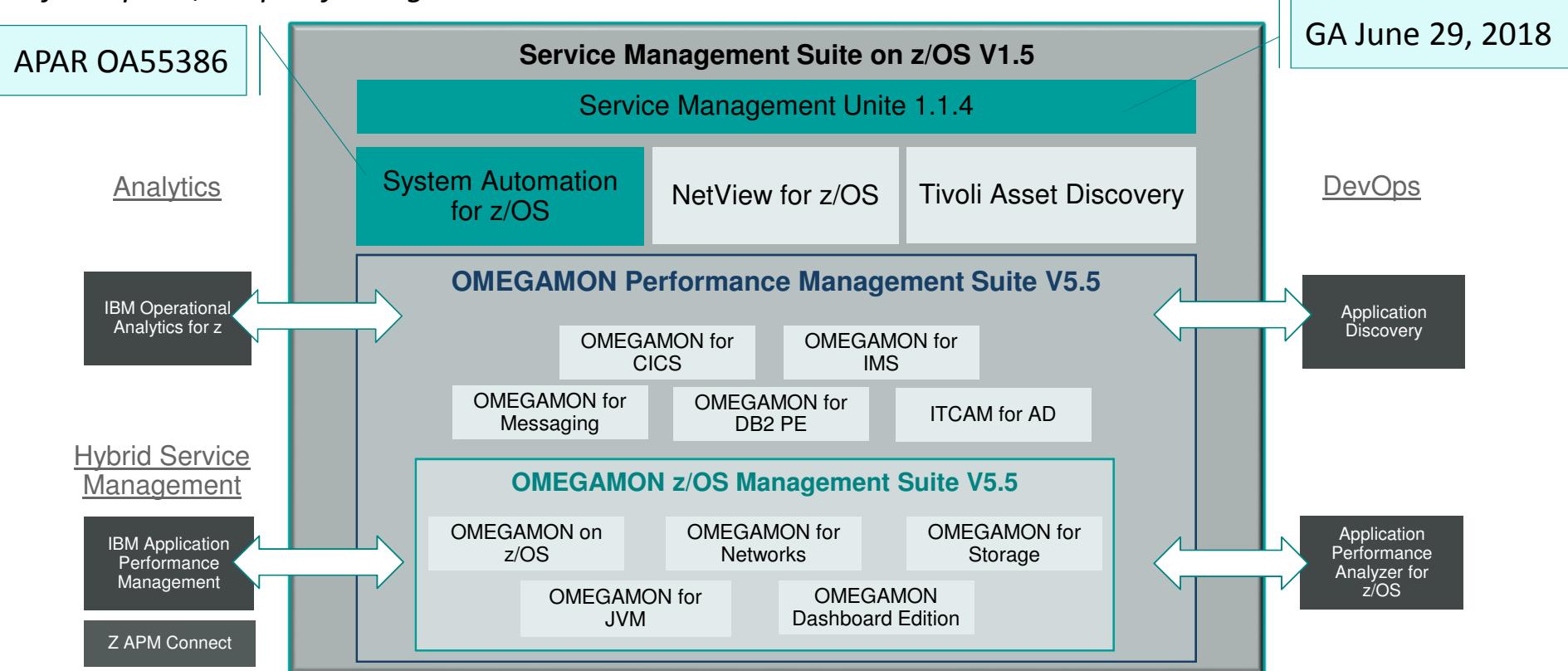
# Service Management Suite - Overview

GSE UK Conference 2018

*Better, stronger, faster; The Mainframe..... the Machine!*

Service Management Suite for z/OS

*"Faster for experts, simpler for beginners"*



# Service Management Unite Download Page

**IBM® Service Management Unite Automation**

**Downloads**

IBM Service Management Unite Automation  
Version 1.1.4.0  
2018-06-29

To download using Download Director, select the files you want below and click on Download now! [Learn more](#).

You can also download the files using [http](#).

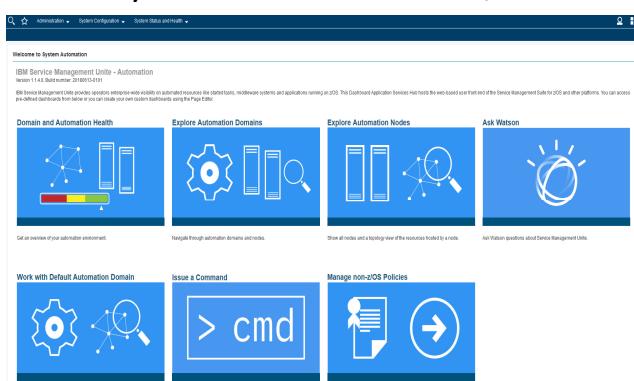
[Download using Download Director](#) [Download using http](#)

Select all files

**Installation Instructions**

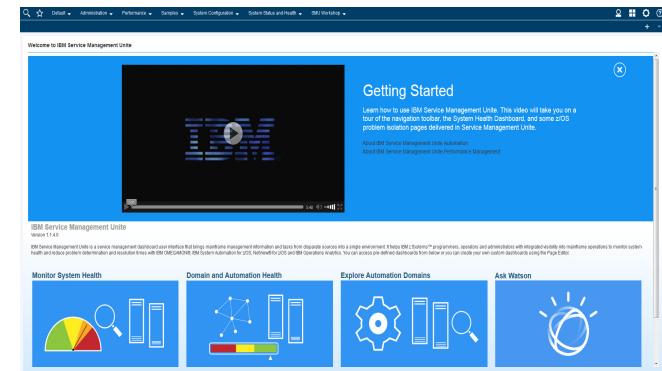
Information about IBM Service Management Unite Automation, program requisites, and installation instructions are contained in the readme file. Please download it and read it in its entirety.

- [IBM Service Management Unite Automation Readme file](#) [SMU\\_Automation\\_v1.1.4.0\\_Readme.txt](#) (7 KB)
- [IBM Service Management Unite Automation - Installation image for Linux on System x](#) [SMU\\_Automation\\_v1.1.4.0\\_xLinux.tar](#) (237.5 MB)
- [IBM Service Management Unite Automation - Installation image for Linux on System z](#) [SMU\\_Automation\\_v1.1.4.0\\_zLinux.tar](#) (237.1 MB)
- [IBM Service Management Unite Automation - Docker image for Linux on System x](#) [SMU\\_Automation\\_v1.1.4.0\\_Docker\\_Image\\_xLinux.tar](#) (4.77 GB)



Service Management Unite 1.1.4 available with

Service Management Suite for z/OS



contains

- Readme
- SMU traditional installation file
- Docker image for SMU
- WebSphere Application Server
- Jazz for Service Management

SMU Automation

<https://www.ibm.com/marketing/iwm/iwm/web/preLogin.do?source=swg-ibmsa>

SMU Service Management Suite for z/OS

<https://www.ibm.com/marketing/iwm/iwm/web/preLogin.do?source=swg-ibmsms>



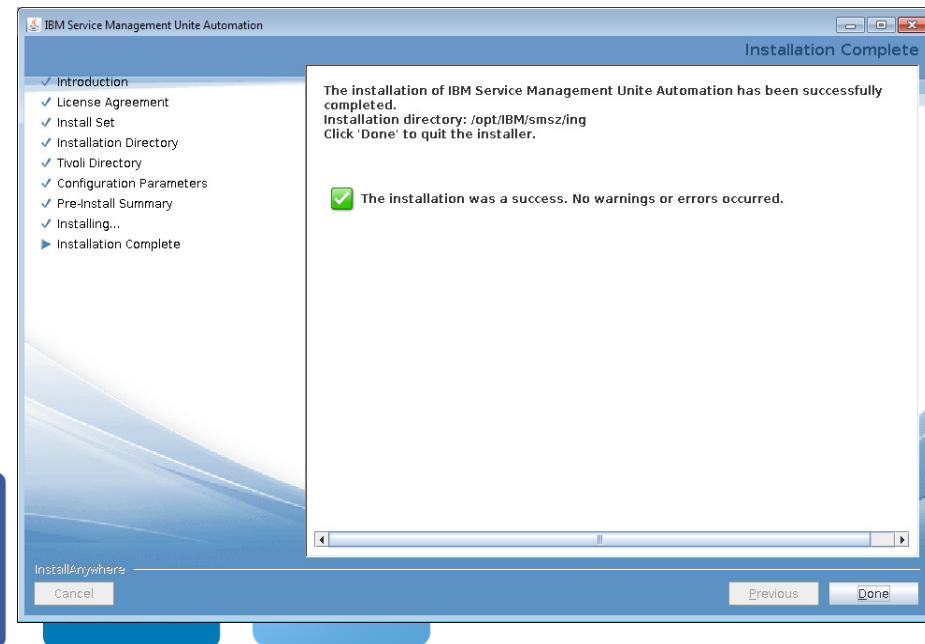
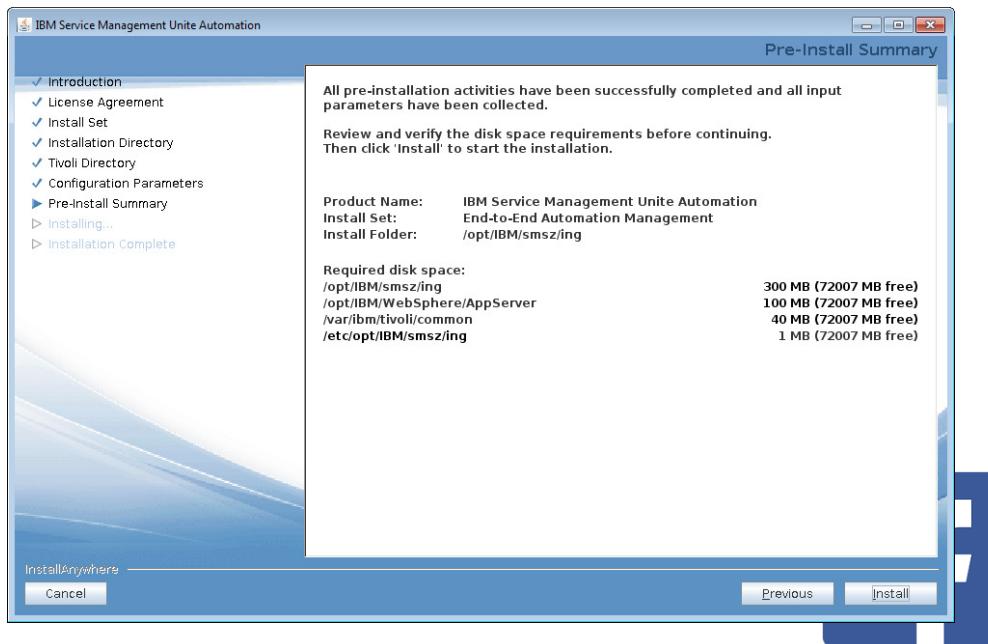
# Service Management Unite Installation - traditional

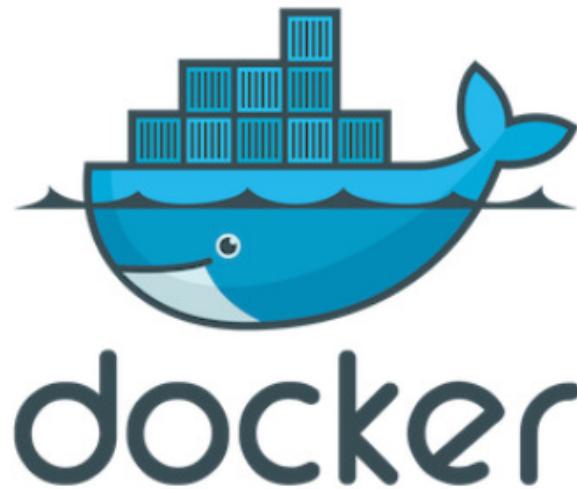
## Prerequisite installation

- WebSphere Application Server 8.5.5.9
- Jazz for Service Management 1.1.3
- *IBM Tivoli Directory Integrator 7.1.1*

```
tar -xf SMU_Automation_v1.1.4.0_xLinux.tar
```

```
SMUAUTO1140X/x86_64 # ./setup.bin
```



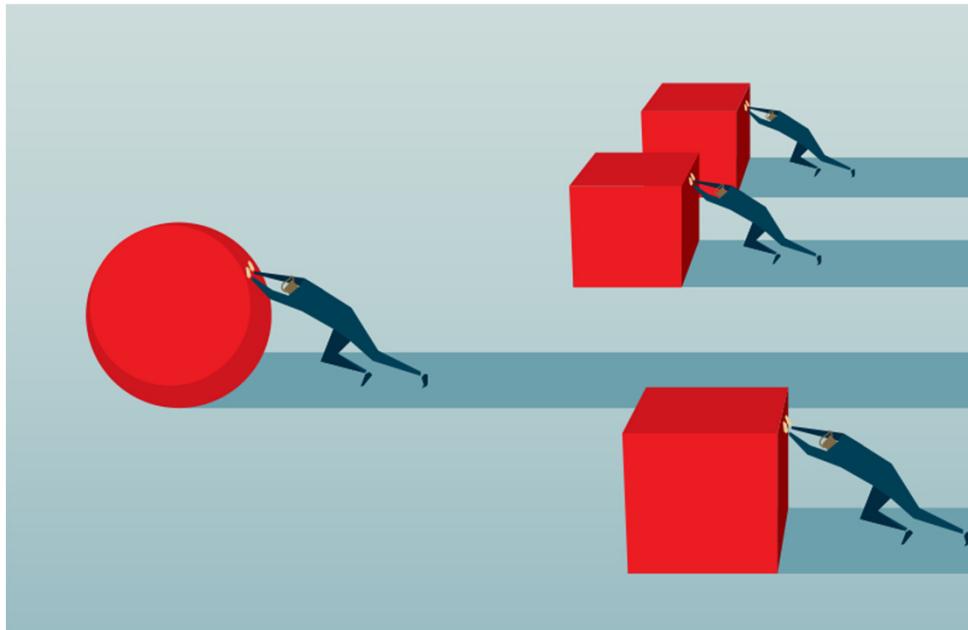


## Service Management Unit Installation - Docker

- Standardized packaging for software and dependencies
- Isolate apps from each other
- Share the same OS kernel
- Works with all major Linux and Windows Server distributions
- A Docker image is a snapshot of a Docker container
- A Docker container is a running instance of an image
- Multiple containers can be started from the same image
- After stopping it, a container is normally thrown away/ deleted (and a new one can be started again from the image)



## Service Management Unite Installation - Docker



- Speed
  - No OS to boot = applications online in seconds
  - Effective resource management due to shared kernel
- Portability
  - Less dependencies between process layers= ability to move between infrastructure
- Efficiency/Workload Density
  - Less OS overhead
  - Improved VM density

<https://dam.ibm.com/media/?mediaId=8E572DAC-52B1-4AFA-9E2B0D9863547135>



### SMU Automation Docker Image

SMU Automation and  
Universal Automation Adapter

WAS and JazzSM (DASH)

Base OS: Ubuntu

### Full SMU Docker Image

SMU Performance  
Management

SMU Automation and  
Universal Automation Adapter

WAS, JazzSM (DASH)  
and TDI

Base OS: Ubuntu

- each image is available for x and z platform
- Docker EE or Docker CE has to be installed
- No special configuration needed



## SMU\_Automation\_v1.1.4.0\_Docker\_Image\_xLinux.tar

readme\_smu.txt

Readme file with information about SMU and Docker

eezdocker.sh

IBM provided shell script to handle the SMU Docker image/container. Wraps for example the necessary Docker commands and parameters to start a container etc.

smu\_image.tar

The “real” Docker image, that needs to be loaded into the own Docker environment. Can be done with the eezdocker.sh script.

util

Includes additional files like licenses and helper scripts for eezdocker.sh



## eezdocker.sh

help

Shows and explains all available options from eezdocker.sh

load

Loads the SMU Docker image into the user's Docker environment.

status

Shows if the SMU Docker image is loaded and if a SMU Docker container is running

start

Starts the SMU Docker container (image must be loaded).  
Uses Docker's "restart always" parameter to ensure the container will be kept running all the time (and that it will be started automatically after a reboot of the host system).

stop

Stops a running SMU Docker container (and deletes it). Note: Configuration data will be kept persistent in the used Docker volumes.



## eezdocker.sh

**cfgsmu**

Launches the SMU GUI configuration tool cfgsmu.

**restart**

Restarts a running Docker container, necessary for example if WAS has to be restarted.

**shell**

Opens a shell (bash) within a running SMU Docker container. Useful if there is the need to look inside a running container (check log files, do manual configuration etc.)

**collect\_logs**

Launches the SMU log collection tool getsmudata within the running SMU Docker container, collects all important logs and copies them to the host machine. Useful if a customer has opened a PMR and log files are required for further investigation.

**uninstall**

Removes stale SMU Docker containers and the SMU Docker image from the Docker environment. (eezdocker.sh and its util files need to be deleted manually.)



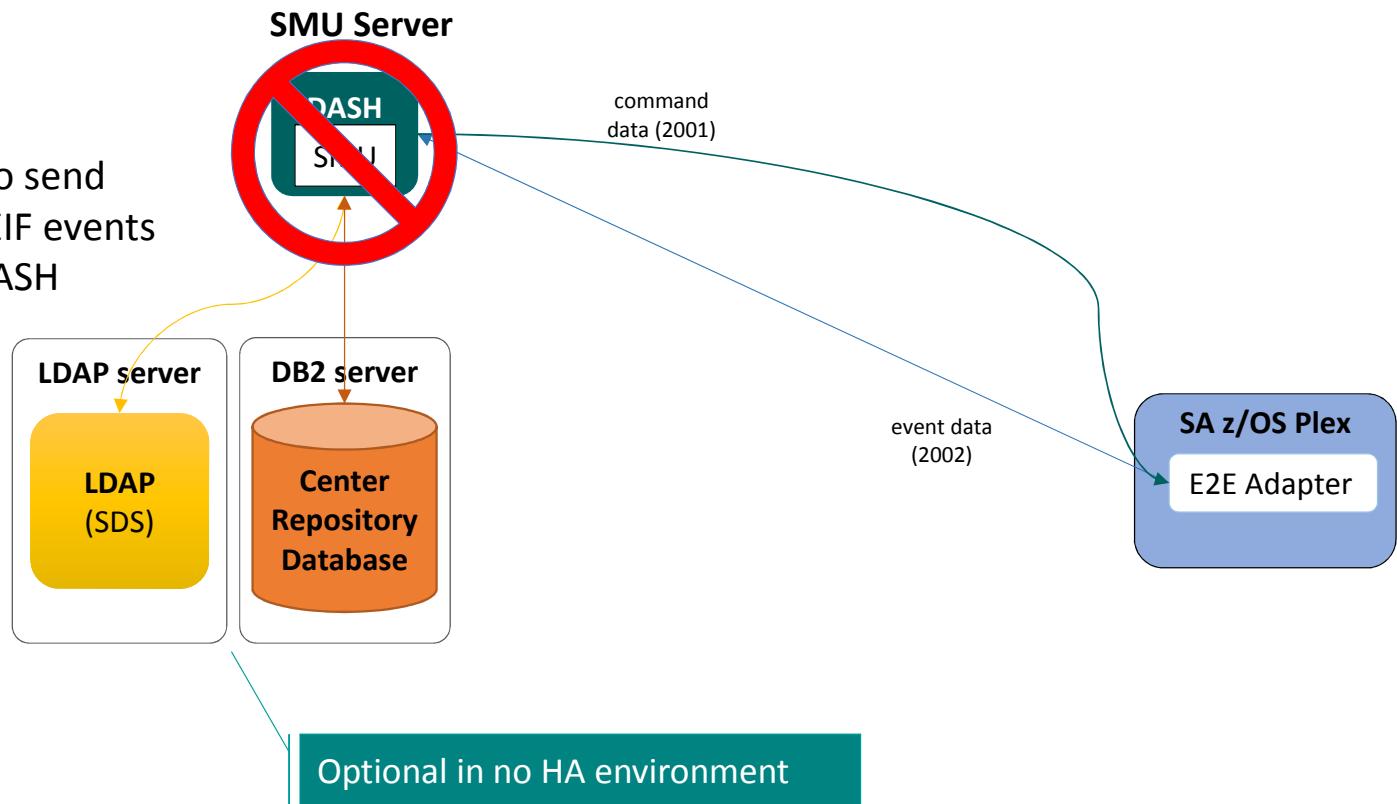
Volume name	Path in Docker container	Description
eez_eautodb	/opt/IBM/WebSphere/AppServer/derby/EAUTODB	The location of the database where SMU Automation domain connection information is stored
eez_restdb	/opt/IBM/JazzSM/ui/db/restdb	The location of the DASH internal database
eez_custdash	/opt/IBM/JazzSM/profile/config/cells/JazzSMNode01Cell	The location where WAS configuration including user registry, DASH customizations, and dashboard definitions are stored
eez_cfg	/etc/opt/IBM/smsz/ing	The location of SMU Automation configuration data and policy pool
eez_prefs	/opt/IBM/JazzSM/profile/Tivoli/EEZ	The location of SMU Automation operator preferences
eez_tdi	/opt/IBM/TDI/V7.1.1/DASH_ITMCollector	The location of the TDI preferences



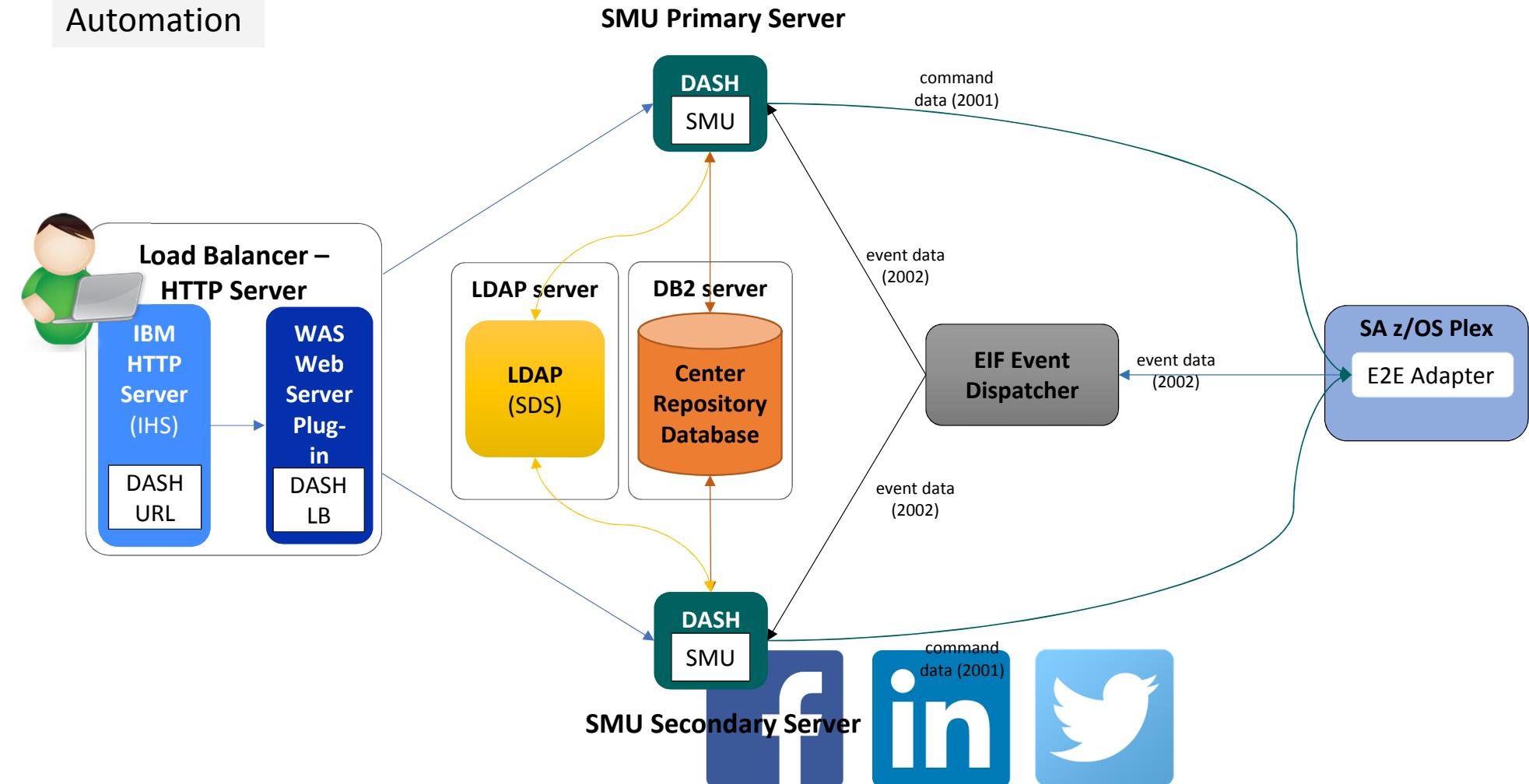
## Automation

### Components to consider

- Connections to SA plex to send commands and receive EIF events
- Credentials to login to DASH
- Automation Repository

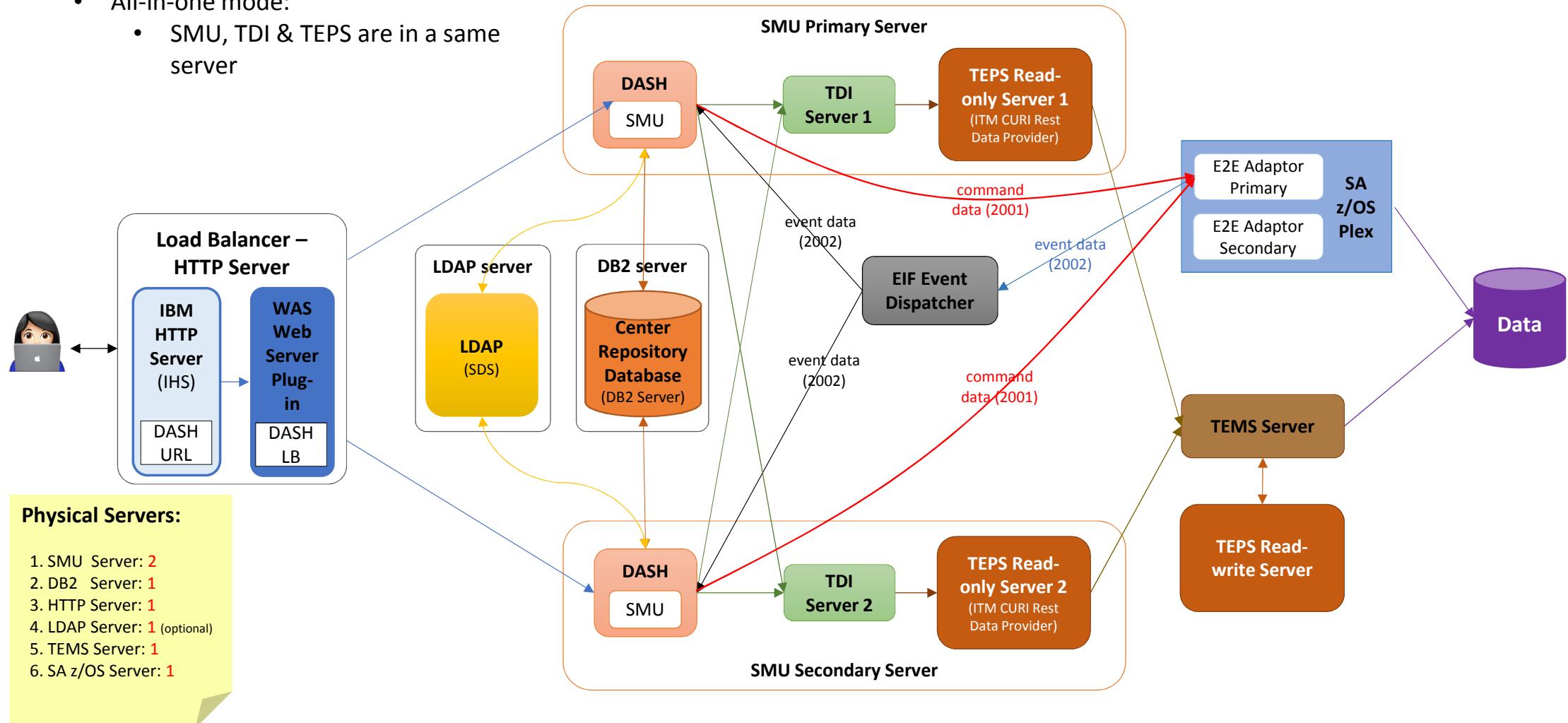


## Automation



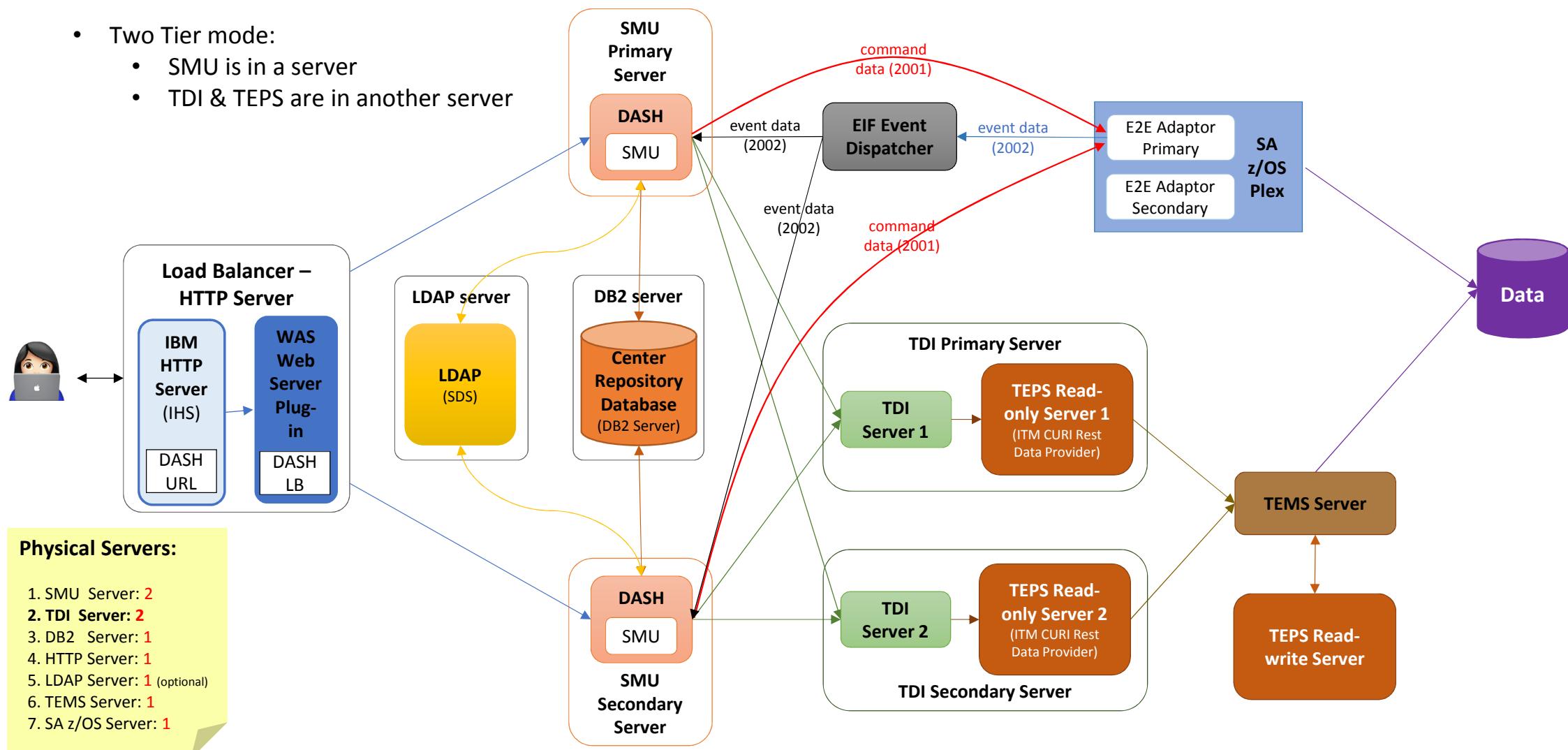
# Service Management Unite – High Availability

- All-in-one mode:
  - SMU, TDI & TEPS are in a same server



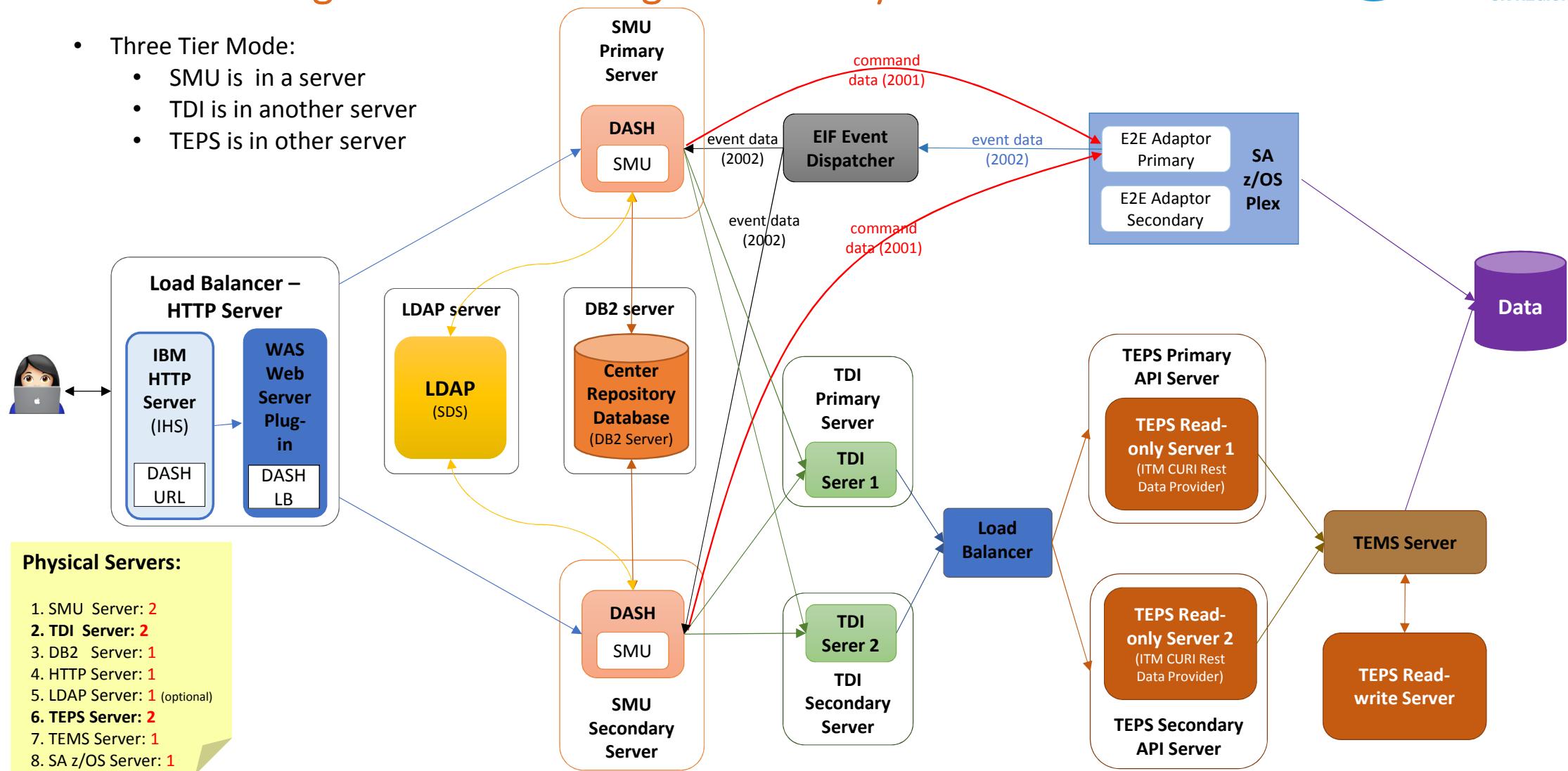
# Service Management Unite – High Availability

- Two Tier mode:
  - SMU is in a server
  - TDI & TEPS are in another server



# Service Management Unite – High Availability

- Three Tier Mode:
  - SMU is in a server
  - TDI is in another server
  - TEPS is in other server



## Additional requirements

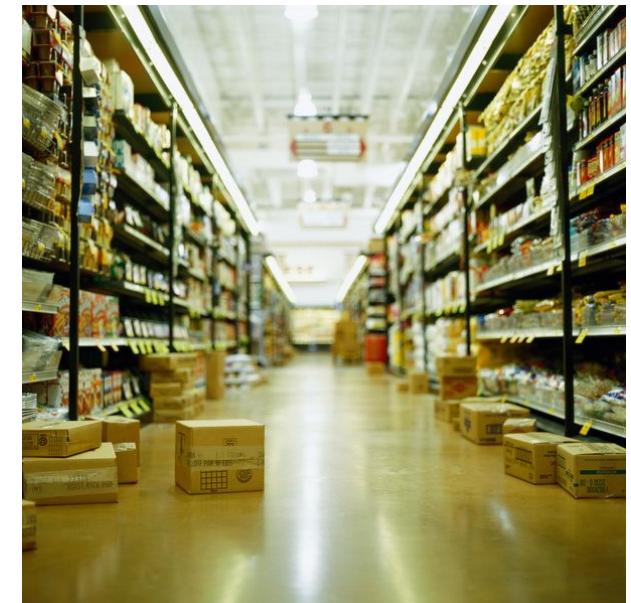
### ■ Hardware

- At least one more physical machine for SMU server
- One physical machine for HTTP server & IBM WAS web server plugin
- One physical machine for center repository database

### ■ Software

- IBM SDK, Java (TIM) Technology Edition, Version 8
- IBM WebSphere Application Server Supplements – IBM HTTP Server
- IBM WebSphere Application Server Supplements – Web Server Plugins
- IBM WebSphere Application Server Supplements – WebSphere Customization Toolkit
- IBM DB2 Enterprise Server Edition (Ignore it if you already have)
- EIF event dispatcher - eezeifeventdispatcher.tar.gz

(installed along with SMU Automation, usually in the folder /opt/IBM/smsz/ing/EIFEventDispatcher)



<https://dam.ibm.com/l/154c90b3325bb998/>



- Overview of Storage groups and status
- Highlight the records that exceed the threshold for problem diagnosing
- Details of a selected Storage group, including the lowest and highest Volume free space, volume highest response time
- Details of a selected Volume, including the status, the Space trend, the Free/Used ratio and data set information



<https://d3cy9zhslnhfa.cloudfront.net/media/7B366C30-DDC7-4FF3-98BF4262B7778C9C/11915246-978C-4027-B7AD3ECC98BC4374/webimage-274EB2D3-8383-4B43-8183C06DF515E52C.jpg>  
<https://d3cy9zhslnhfa.cloudfront.net/media/7B366C30-DDC7-4FF3-98BF4262B7778C9C/687F3F9F-6BAE-4E35-B35D0F4FA60CD845/webimage-20599CCE-9D5B-47D0-933F138541CD2023.png>

## System Health Page

**z/OS System Health**

**Events**

**Storage events added in the System Health Page**

Severity	Ack	Source	Summary	Time	Category
Critical	Open	OHPMDS:SYS:STOI	A VTOC index has b	2018-06-20 19:14:5	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	RMM EDGUX100 or	2018-06-20 19:14:4	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The cache read hit	2018-06-20 23:44:5	Situation OM Storage
Warning	Open	OHPMDS:SYS:STOI	The free space on a	2018-06-20 22:30:5	Situation OM Storage
Warning	Open	OHPMDS:SYS:STOI	Warning situation fc	2018-06-20 19:14:4	Situation OM Storage
Warning	Open	OHPMDS:SYS:STOI	The volume fragme	2018-06-20 19:14:5	Situation OM Storage
Warning	Open	OHPMDS:SYS:STOI	Number of Scratch 1	2018-06-20 19:14:4	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The track stages pe	2018-06-20 19:14:3	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The free space on a	2018-06-20 22:27:2	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The HSM dump fun	2018-06-20 19:14:3	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	Number of Scratch 1	2018-06-20 19:14:4	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The HSM migration	2018-06-20 19:14:3	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The HSM backup fu	2018-06-20 19:14:3	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	Critical situation for	2018-06-20 19:14:4	Situation OM Storage
Critical	Open	OHPMDS:SYS:STOI	The volume fragme	2018-06-20 19:14:5	Situation OM Storage

Total: 16 Selected: 0

## Event Details

**SYSTEM HEALTH** **EVENT DETAILS**

**System Health** **Event Details**

**z/OS**

Event Information	
Name:	K33_Vol_Free_Space_Pct_Warning
Severity:	⚠ Warning
Time:	2018-06-24 21:53:46
Source:	OHPMDS:SYS:STORAGE
Ack:	Open
Category:	Situation OM Storage
Summary:	The free space on a volume is below the warning threshold.
Formula	(Percent Free Space <= 10.0 AND Percent Free Space > 5.0)
Definition:	

Initial Event Values					
OMV005	OMV013	G2301F	G2301A	PRI214	
Label	Value				
Percent Free Space	9.0				
Volume	OMV005				
Device Address	5B9A				
Device Type	3390				
Total Capacity Megabytes	2707				
Free Space Megabytes	244				
Fragmentation Index	24				
Largest Free Extent MB	237				

Current Event Values					
PR101	PRI102	ITM006	PRI205	G2203D	
Label	Value				
Percent Free Space	9.5				
Volume	PRI101				
Device Address	5BEC				
Device Type	3390				
Total Capacity Megabytes	8120				
Free Space Megabytes	779				
Fragmentation Index	193				
Largest Free Extent MB	310				

Expert Advice			
<b>Expert Advice</b>		IBM.	
KS3_Vol_Free_Space_Pct_Warning			
Situation Description	Situation Description		
Suggested Actions	The free space on a volume is below the warning threshold.		
Suggested Actions			
The percentage of free space on a volume is below the warning threshold.			

Events from the Same Source																											
<table border="1"> <thead> <tr> <th colspan="4">Actions</th> </tr> <tr> <th>Severity</th> <th>Ack</th> <th>Name</th> <th>Summary</th> </tr> </thead> <tbody> <tr> <td>⚠ Warning</td> <td>Open</td> <td>KS3_Storage_Gr_P</td> <td>Warning situation detected on storage group P.</td> </tr> <tr> <td>✖ Critical</td> <td>Open</td> <td>KS3_Vol_Disabled_A</td> <td>AVTOC index has been disabled.</td> </tr> <tr> <td>⚠ Warning</td> <td>Open</td> <td>KS3_Vol_Cache_R</td> <td>The cache read rate is high.</td> </tr> <tr> <td>⚠ Warning</td> <td>Open</td> <td>KS3_Vol_Fragment</td> <td>The volume fragmentation level is high.</td> </tr> </tbody> </table>				Actions				Severity	Ack	Name	Summary	⚠ Warning	Open	KS3_Storage_Gr_P	Warning situation detected on storage group P.	✖ Critical	Open	KS3_Vol_Disabled_A	AVTOC index has been disabled.	⚠ Warning	Open	KS3_Vol_Cache_R	The cache read rate is high.	⚠ Warning	Open	KS3_Vol_Fragment	The volume fragmentation level is high.
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⚠ Warning	Open	KS3_Vol_Fragment	The volume fragmentation level is high.																								
Total: 20 Selected: 0																											

Events with the Same Situation Name															
<table border="1"> <thead> <tr> <th colspan="4">Actions</th> </tr> <tr> <th>Severity</th> <th>Ack</th> <th>Source</th> <th>Summary</th> </tr> </thead> <tbody> <tr> <td>⚠ Warning</td> <td>Open</td> <td>OHPMDS:SYS:STO</td> <td>The free space on a volume is below the warning threshold.</td> </tr> </tbody> </table>				Actions				Severity	Ack	Source	Summary	⚠ Warning	Open	OHPMDS:SYS:STO	The free space on a volume is below the warning threshold.
Actions															
Severity	Ack	Source	Summary												
⚠ Warning	Open	OHPMDS:SYS:STO	The free space on a volume is below the warning threshold.												
Total: 1 Selected: 0															



## System Health Page

The System Health Page displays monitoring components and their status. A magnifying glass highlights the 'Storage' section, which shows 12 critical warnings. The table below lists the details of these critical storage events:

Source	Summary	Time	Category
OHPMDS:SYS:STOI	A VTOC index has b	2018-06-20 19:14:5	Situation OM Storage
OHPMDS:SYS:STOI	RMM EDGUX100 or	2018-06-20 19:14:4	Situation OM Storage
OHPMDS:SYS:STOI	The cache read hit	2018-06-20 23:44:5	Situation OM Storage
OHPMDS:SYS:STOI	The free space on a	2018-06-20 22:30:5	Situation OM Storage
OHPMDS:SYS:STOI	Warning situation fc	2018-06-20 19:14:4	Situation OM Storage
OHPMDS:SYS:STOI	Volume fragme	2018-06-20 19:14:5	Situation OM Storage
OHPMDS:SYS:STOI	Volume fragme	2018-06-20 19:14:4	Situation OM Storage
OHPMDS:SYS:STOI	The track stages	2018-06-20 19:14:3	Situation OM Storage
OHPMDS:SYS:STOI	The free space on a	2018-06-20 19:14:5	Situation OM Storage
OHPMDS:SYS:STOI	The HSM dump fun	2018-06-20 19:14:3	Situation OM Storage
OHPMDS:SYS:STOI	Number of Scratch 1	2018-06-20 19:14:4	Situation OM Storage
OHPMDS:SYS:STOI	The HSM migration	2018-06-20 19:14:3	Situation OM Storage
OHPMDS:SYS:STOI	The HSM backup fu	2018-06-20 19:14:3	Situation OM Storage
OHPMDS:SYS:STOI	Critical situation for	2018-06-20 19:14:4	Situation OM Storage
OHPMDS:SYS:STOI	The volume fragme	2018-06-20 19:14:5	Situation OM Storage

Total: 16 Selected: 0



## System Health Page

zOS
System Health
0
12
4

Health Status
Search
?

Monitoring Components

- Critical Storage (12)
- Critical MQ (5)
- Warning Networks (2)
- Warning z/OS (1)
- OK CICS
- OK IMS
- OK DB2
- OK WAS
- OK JVM

**Events**

Severity	Time	Category
<span>Critical</span>	2018-06-20 19:14:5	Situation OM Storage
<span>Critical</span>	2018-06-20 19:14:4	Situation OM Storage
<span>Critical</span>	2018-06-20 23:44:5	Situation OM Storage
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<span>Warning</span>	2018-06-20 19:14:4	Situation OM Storage
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<span>Critical</span>	2018-06-20 19:14:4	Situation OM Storage
<span>Critical</span>	2018-06-20 19:14:5	Situation OM Storage

**View Event Details**

**OHPMDS:SYS:STOI Warning**

**OHPMDS:SYS:STOI Warning**

**Event Details**

Name: OHPMDS:SYS:STOI

Severity: Warning

Time: 2018-06-20 19:14:5

## Storage Overview Page

**Evaluated Status criteria**

- Lowest Volume Free Space:10%, 5%
- Fragmentation Index: 650, 850
- Response Time: 35, 55 ms

6 
5 
50

Storage Overview
Storage Analytics
?

**Storage Group Summary**

Actions	Evaluated Status	Largest Free Extent GB	Group Name	Free Space Percent	Total Volumes	VTOC Index Status	Low Volume Free Space %	High Volume Fragmentation Index	High Response Time	Largest Free Extent MB
	Healthy	2.1	SGCOMVS	32%	0	Enabled	60%	49	0	4,450
	Healthy	2.5	SGCOMVS	32%	18	Enabled	4%	139	1	4,236
	Free Space Percent	2.4	SGCIMST	8%	4	Enabled	92%	337	2	7,579
	Free Space Percent	5.1	SGCLIENT	12%	17	Disabled	0%	1,000	60	35,747
	Healthy	22.2	SGCONSU2	74%	15	Enabled	2%	116	0	4,594
	Healthy	0	SGCIMST	82%	1	Enabled	15%	403	0	81
	Healthy	0	SGCIMST	82%	1	Enabled	82%	0	0	6,678
	Healthy	2.1	SGCIMST	85%	4	Enabled	65%	120	0	2,163
	Healthy	2.5	SGCIMST	11%	4	Enabled	11%	456	0	2,509
	Healthy	2.4	SGCIMST	31%	17	Enabled	31%	373	0	2,440
	Healthy	5.1	SGCLIENT	11%	15	Enabled	31%	256	1	5,235
	Healthy	22.2	SGCONSU2	11%	59	Enabled	74%	446	1	22,720

Total: 61 Selected: 0

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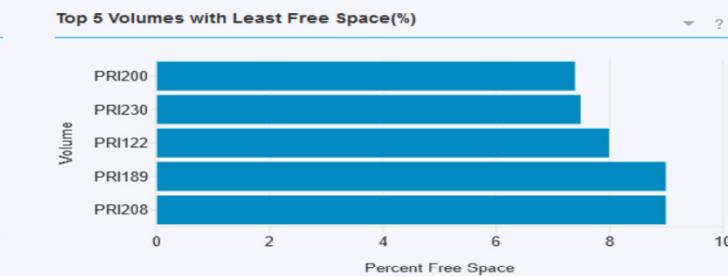
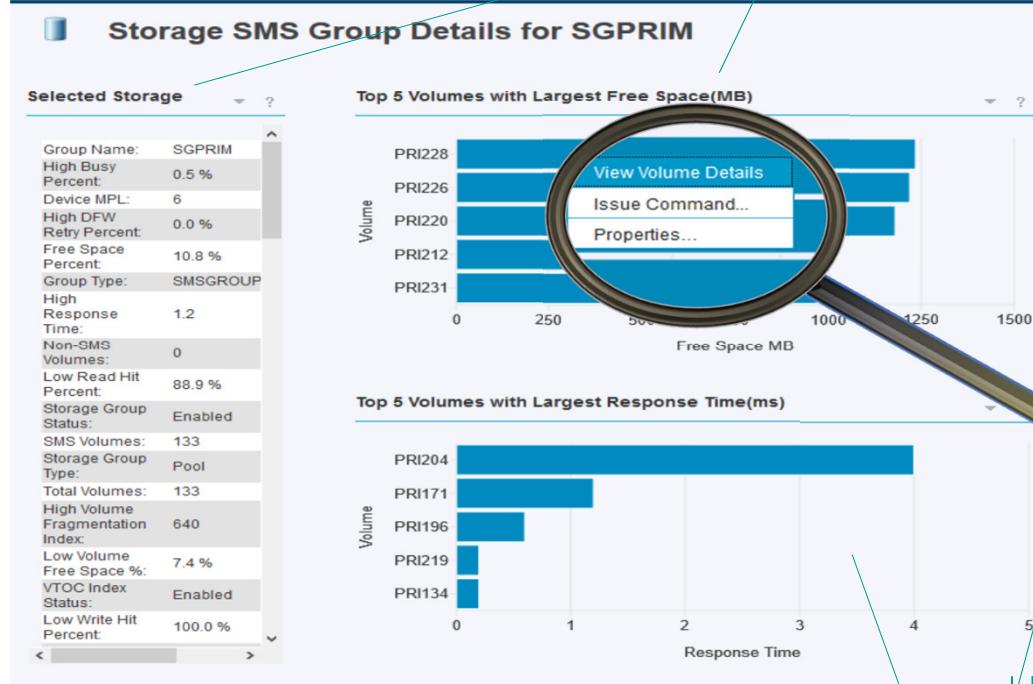
## Storage Group Details

### Selected Storage

current monitoring key identifier values

### Top 5 Volumes with Largest Free Space(MB)

### Top 5 Volumes with Least Free Space(%)



**Cross System Performance Report**

Volume	Device Model	Control Unit Model	True % Busy	Cumu Rate
PRI196	3390-3	2107	0	0.2
PRI176	3390-3	2107	0	0
PRI175	3390-3	2107	0	0

Total: 133 Selected: 0

### Top 5 Volumes with Largest Response Time(ms)

### Cross System Performance Report

all sharing systems information of the selected storage group



## Volume Details Page

**Selected Volume**  
current monitoring key identifier values

STORAGE OVERVIEW x STORAGE GROUP DETAILS(2) x VOLUME DETAILS x

**Volume Details for PRI228**

Selected Volume	
Volume:	PRI228
Device Address:	383F
Device Type:	3390
Total Capacity Megabytes:	8120
Free Space Megabytes:	1235
Percent Free Space:	15.2 %
Fragmentation Index:	319
Largest Free Extent MB:	414
SMS Conversion Status:	Converted
SMS Status:	Enabled
Allocated Space MegaBytes:	6885
Device Model:	3390-9
Total Free Cylinders:	1486
Free DSCBs:	4321
Free Extents:	87
Total Free Tracks:	558
Free VTOC Index:	293
Records:	

**Volume Space Trend**

Volume Space Trend

Percent Free Space

Time Stamp

**Space Allocation**

Space Allocation

Allocated Space MB: 6885

Free Space MB: 1235

**Data Sets on the Volume**

Dataset Name	Dataset Type	Number of Extents	Tracks Allocated	Track
TDOMPT.DS630FP1	Partitioned	3	3	3
FFAKO.USER.CLIST1	PDS Extended	1	15	1
TDZOST.UNI530.SF	Physical Sequential	1	5,205	4,816
CRMBMC1.C2POLI	PDS Extended	1	15	3

Total: 174 Selected: 0

**Volume Status**

System ID	MVS Status	SMS Status
SYSG	Online	Enable
SYSL	Online	Enable
SP12	Online	Enable
SP13	Online	Enable
SP11	Online	Enable

Total: 9 Selected: 0

# SMU Performance Management - Storage

## RFE 112705 – Node-Status in Widget System Automation Topology

Old SMU 1.1.3 behavior of SA domain topology view

DOMAIN AND AUTOMATION HEALTH x CLUSTER - RESOURCES x

Domains and Nodes

E2E Domain (KEYAPLEX INGSUG)

Selected: 1 Resources: 9 Relationships: 5 Filtered: 0

Messages

No items to display

Total: 0 Selected: 0

Nodes:

- AOC1 (Available)
- sarb24d (Available)
- KEYA (Available)
- KEYC (Error)

Resource States

Top Level Resources

Name: KEYA  
Observed State: Available  
Automated: Yes  
OS Name: z/OS  
OS Version: 02.02.00  
Automation domain: KEYAPLEX INGSUG

12/8/17 2:17:37 PM

**SMU 1.1.4**  
Show „Worst Resource State“ like in SDF

DOMAIN AND AUTOMATION HEALTH x CLUSTER - RESOURCES x

Domains and Nodes

E2E Domain (KEYAPLEX INGSUG)

Selected: 1 Resources: 9 Relationships: 5 Filtered: 0

Messages

No items to display

Total: 0 Selected: 0

Nodes:

- AOC1 (Error)
- sarb24d (Error)
- KEYA (Error)
- KEYC (Error)

Resource States

Top Level Resources

Name: KEYA  
Worst Resource State: Error  
Observed State: Available  
Automated: Yes  
OS Name: z/OS  
OS Version: 02.02.00  
Automation domain: KEYAPLEX INGSUG

12/8/17 2:52:26 PM

Customization possibilities added:

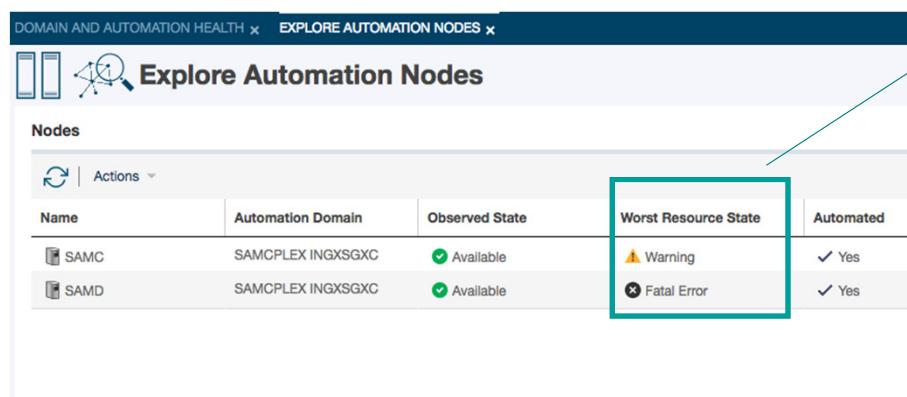
- should the nodes be displayed at all?
- automatic expansion to show nodes



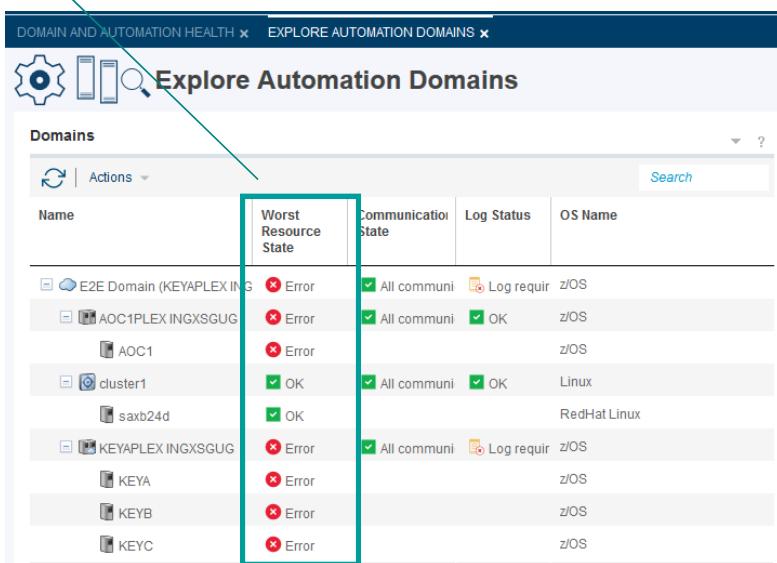
# Service Management Unite – RFEs

Other Examples of Node Views with new “Worst Resource State” display

„Worst Resource State“ column added



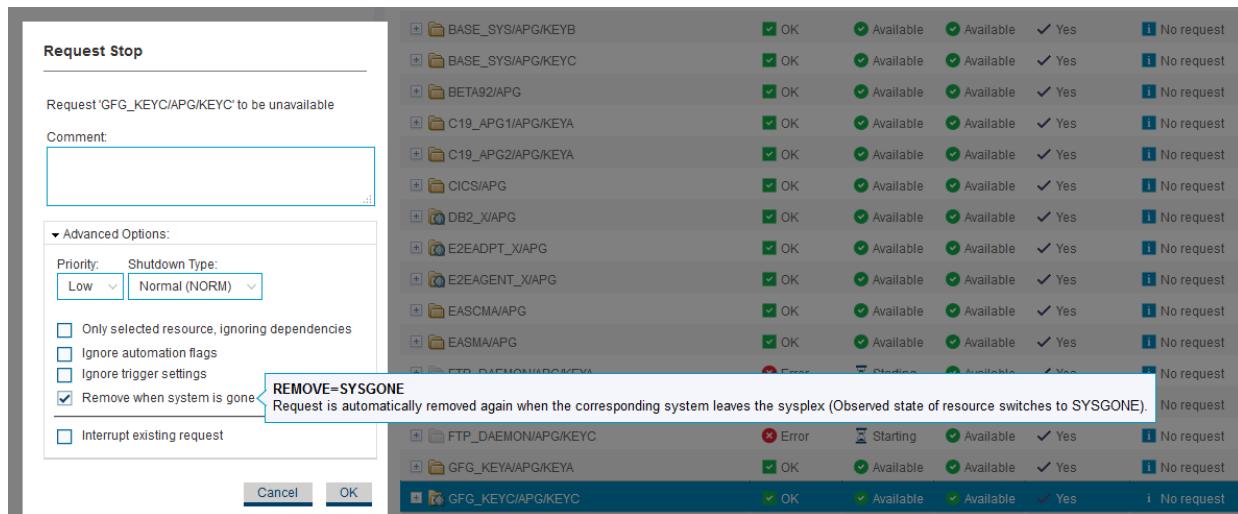
Name	Automation Domain	Observed State	Worst Resource State	Automated
SAMC	SAMCPLEX INGXSGXC	<span style="color: green;">Available</span>	<span style="color: yellow;">Warning</span>	<span style="color: green;">✓ Yes</span>
SAMD	SAMCPLEX INGXSGXC	<span style="color: green;">Available</span>	<span style="color: red;">Fatal Error</span>	<span style="color: green;">✓ Yes</span>

Name	Worst Resource State	Communication State	Log Status	OS Name
E2E Domain (KEYAPLEX INGXSGUG)	<span style="color: red;">Error</span>	<span style="color: green;">All commun</span>	<span style="color: orange;">Log requir</span>	z/OS
AOC1PLEX INGXSGUG	<span style="color: red;">Error</span>	<span style="color: green;">All commun</span>	<span style="color: green;">OK</span>	z/OS
AOC1	<span style="color: red;">Error</span>			z/OS
cluster1	<span style="color: green;">OK</span>	<span style="color: green;">All commun</span>	<span style="color: green;">OK</span>	Linux
saxb24d	<span style="color: green;">OK</span>			RedHat Linux
KEYAPLEX INGXSGUG	<span style="color: red;">Error</span>	<span style="color: green;">All commun</span>	<span style="color: orange;">Log requir</span>	z/OS
KEYA	<span style="color: red;">Error</span>			z/OS
KEYB	<span style="color: red;">Error</span>			z/OS
KEYC	<span style="color: red;">Error</span>			z/OS

# Service Management Unite – RFEs

RFE 107933 – Add REMOVE=SYSGONE option to requests



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- New option added to Advanced Options for...
  - ... Stop requests
  - ... Start requests
  - ... Suspend requests
- Only available for resources linked to a system (not for sysplex groups)

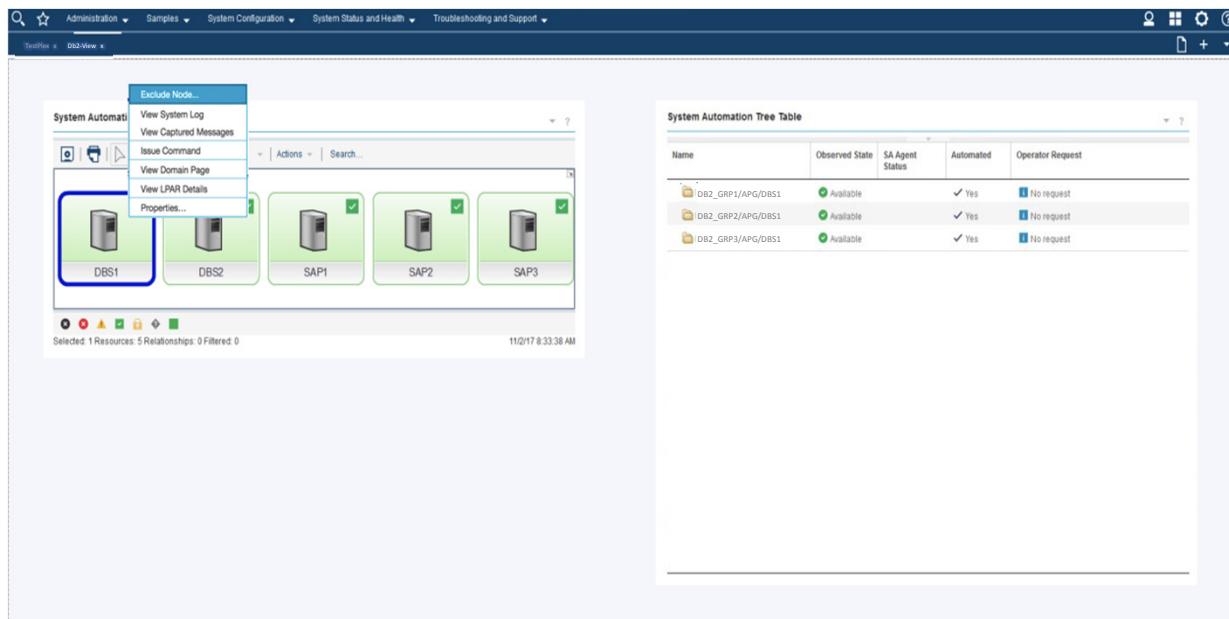


# Service Management Unite – RFEs

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## RFE 112706 – Allow to hide operational tasks for systems



The screenshot shows the Service Management Unite interface. On the left, there is a tree view of system resources: DBS1 (selected), DBS2, SAP1, SAP2, and SAP3. A context menu is open over DBS1, listing options like 'Exclude Node...', 'View System Log', 'View Captured Messages', 'Issue Command', 'View Domain Page', 'View LPAR Details', and 'Properties...'. On the right, a table titled 'System Automation Tree Table' lists five entries corresponding to the selected systems. The table columns are: Name, Observed State, SA Agent Status, Automated, and Operator Request.

Name	Observed State	SA Agent Status	Automated	Operator Request
DB2_GRP1/APG/DBS1	Available	✓ Yes	No request	
DB2_GRP2/APG/DBS1	Available	✓ Yes	No request	
DB2_GRP3/APG/DBS1	Available	✓ Yes	No request	

### Use Case:

- Customer has created a specific dashboard for the Db2 application owner.
- Dashboard shows all systems on which Db2's are installed
- Selecting a system shows Db2 instances on this system
- User can start/stop/suspend, etc. these Db2 instances
- User should NOT be able to stop the whole system or launch a different command on the system

→ Added option to hide operational tasks



# Service Management Unite – RFEs

RFE 112706 – Allow to hide operational tasks for systems ...

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## Configure Optional Dataset Parameters:

### Automation domain

Name of the automation domain.

### Calculate statistics

Choose if statistics should be calculated or not.

### Disable tooltips

Select this option if you want to disable the tooltips for this widget.

### Hide operational tasks

Hide operational tasks

Dataset Parameter „Hide operational tasks“, can be configured when editing widget settings.

Available for the following datasets:

- Automation node list
- Automation domain topology
- Resource relationships
- Resource topology



## SMU – other enhancements

Quick access to “Domain page” and “Issue Command” + Ask Watson

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The screenshot shows the IBM Service Management Unite (SMU) dashboard. At the top, there's a navigation bar with links for Administration, Samples, System Configuration, and System Status and Health. Below the navigation bar, there's a search bar and a user profile icon.

The main content area features several cards:

- Administration**: A card with icons for Explore Automation Domains, Explore Automation Nodes, View Default Automation Domain, and Issue Command. The "Issue Command" link is highlighted with a blue border.
- Domain and Automation Health**: Shows a network graph and server icons.
- Explore Automation Domains**: Shows a gear and server icons.
- Explore Automation Nodes**: Shows server icons and a magnifying glass.
- Ask Watson**: Shows the Watson logo.
- Work with Default Automation**: Shows a gear and network graph.
- Issue a Command**: Shows a terminal icon with "> cmd".
- Manage non-z/OS Policies**: Shows a person icon and a right-pointing arrow.

At the bottom, there are three large blue icons representing different service management components.

This screenshot shows the SMU interface focusing on domain management. It displays a tree view of domains:

- E2E Domain (SAMCPLEX INGXSGXC)**: A red node labeled "SAMCPLEX INGX..." with an "X" icon.
- SAMD**: A grey node with an "X" icon.
- SAMC**: A yellow node with an exclamation mark icon.

Contextual menus are open for the SAMC node and the SAMC domain:

- SAMC Node Context Menu** (highlighted with a purple box):
  - Exclude Node...
  - View System Log
  - View Captured Messages
  - Issue Command
  - View Domain Page** (highlighted with a blue box)
  - Properties...
- SAMC Domain Context Menu** (highlighted with a blue box):
  - Exclude Node...
  - View System Log
  - View Captured Messages
  - Issue Command
  - View Domain Page** (highlighted with a blue box)
  - Properties...

Below the domain tree, there's a table titled "Domains" with columns for Name, Worst Resource State, and Communication State. The table lists three entries: AOC4PLEX INGX (Unknown), E2E Domain (SAM) (Error), and SAMCPLEX IN (Error). The SAMC row has its context menu open, with the "View Domain Page" option highlighted.

# SA z/OS new Functions

## APAR OA55386

RFE 112938

## INGPLEX IPL

- Shows PARMLIB members used by an IPL of a specified system at a specified timestamp
- Compares PARMLIB members used by different IPLs of a specified system

```
CNMKWINDD OUTPUT FROM AOC TEMP IPUFJ BUMU INGPIPLL LINE 934 OF 1695
D - LPARNAME DWP1
D - SYSPARM (00,22,S0,01,L)
D - IEASYM (ZF,DP,N0,00,S0,01,L)
D - SYSPLEX DWP1PLEX
D - SYSCAT DWPLIB12 SYS1.CATALOG.VDWPLIB
    INITSPA 0128K 0128K
*****
    LPARNAME HCD4
```

INGPLEX IPL - .-----  
 | --DEL=-| IPLRECD |-----| '-DSN=dsn-'  
-SHOW=-	IPLRECD	-----		
-DISP=-	IPLREC	-----		
-COMP=-	IPLREC	-WITH=-	IPLREC	-
-LIST=sysname-----				



<https://dam.ibm.com/l/4023a5f777426c24/>

- Default: ddname assigned to HSAIPL
- Display / compare IPL records from **another** system in case of a disaster recovery situation



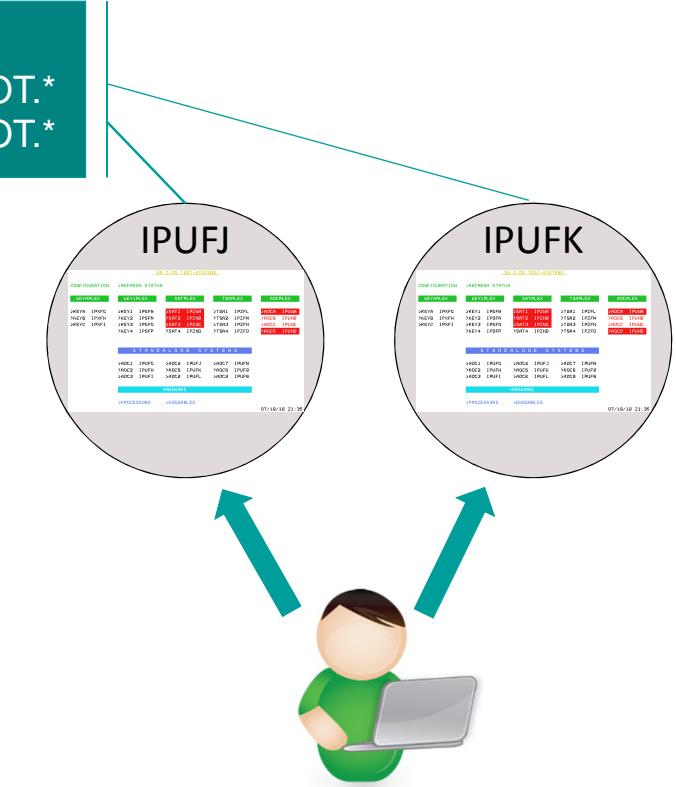
## System Automation for z/OS – Parallel Focal Point update update

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RFE 95352

AOFPINE2	SDF Focal Point Definition	User data support via AOF_AAO_SDFFFP_ROOT.* AOF_AAO_SDFBFP_ROOT.*
Command ==>		
Entry Type : Network	PolicyDB Name : E2E_V410	
Entry Name : GATEWAY	Enterprise Name : E2E_V410	
Enter the Netview domains for notification forwarding to the Status Display Facility (SDF).		
Primary Domain . . . <u>IPUFJ</u>	Domain ID of the primary focal point	
Backup Domain . . . <u>IPUFK</u>	Domain ID of the backup focal point	
Parallel Update . . <u>YES</u>	(YES NO, Default NO)	



- Increased Reliability:  
Avoids the dependency on the availability of the single connection between a target system and the primary focal point
- Sustained SDF view during maintenance:  
When primary focal point is stopped for maintenance backup focal point has already the data

Turn parallel update on and off via refreshing the configuration

RFE 101712

LPAR Definitions			Policy
Entry Type	Processor	PolicyDB Name : PROCOPS_410	
Entry Name	HEL2	Enterprise Name : ISQ_LTD	
Action	LPAR Name	Target Mode	Target System Name
	KEY1	ESA	KEY1
	LNXSA01	LINUX	LNXTO
	SAT4	ESA	SAT4
	SAV1	ESA	SAV1
	SYSC	ESA	
	SYSD	ESA	
	TSA4	ESA	TSA4
	VM9	ESA	BOEVM9

Prior to APAR **OA55386**:  
 Target System Name required  
 → SYSC and SYSD would not be  
 considered for Processor Operations  
 other than INTERNAL

- 'Target System Name' must be unique.
- 'Target System Name' must match one of the defined systems in PDB

'Backup' LPAR for High Availability



Examples:

LPAR Name **SYSC**  
Processor Name **HEL2**

AOF_AAO_ISQ_DYNTGT	Dynamic Target System Name
L8	SYSC
L7#	SYSC#
L4C3@	SYSCHEL@

New AAO variable AOF\_AAO\_ISQ\_DYNTGT to define dynamic name pattern.

AOF\_AAO\_ISQ\_DYNTGT 3 building blocks:

1. Lx: take LPAR Name from 1 to x
2. Cy: take Processor Name from 1 to y
3. Special characters #, \$ and @ (only one)

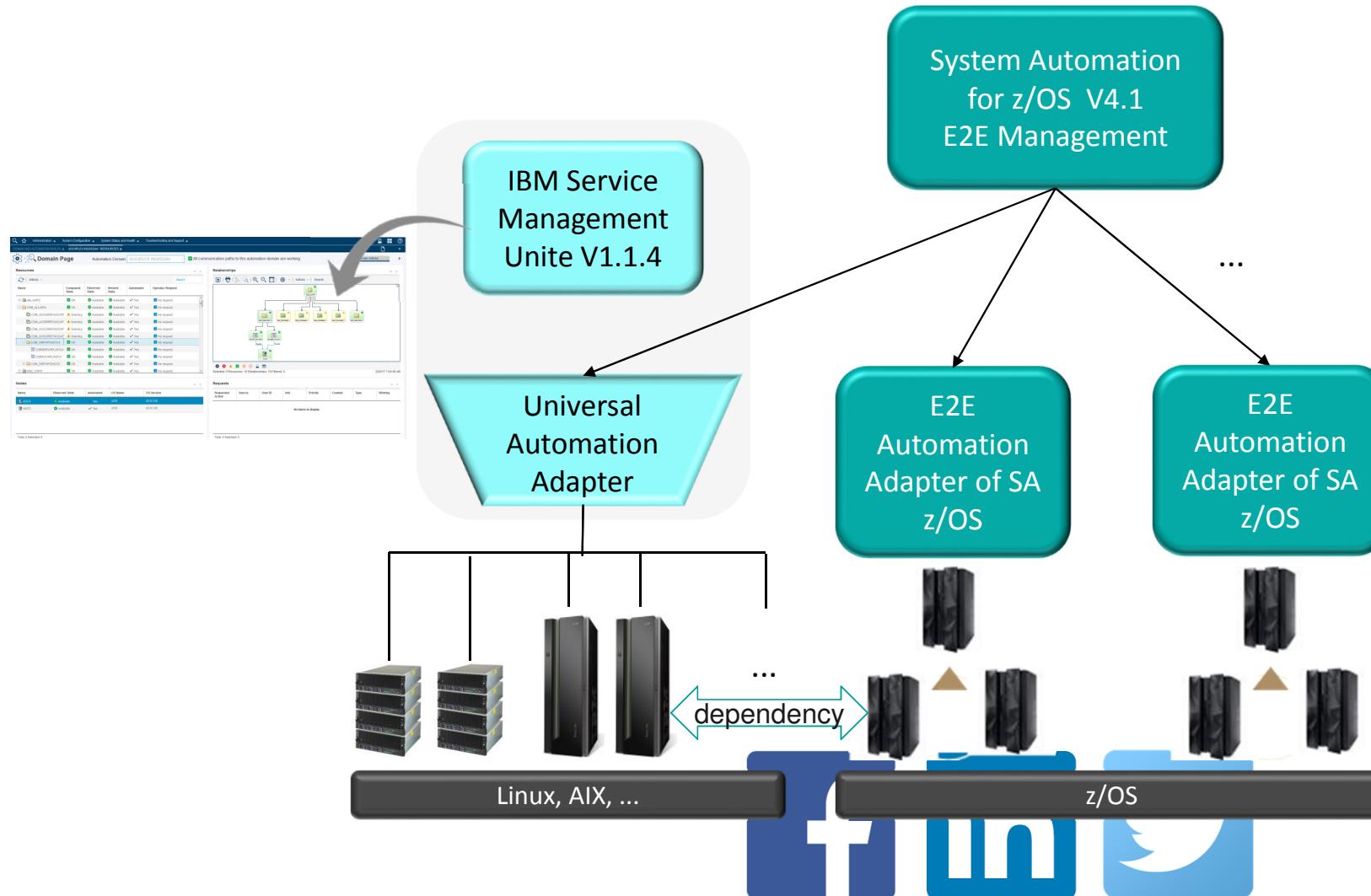
maximum  
Target System Name length  
is 8 characters

Assumed settings:

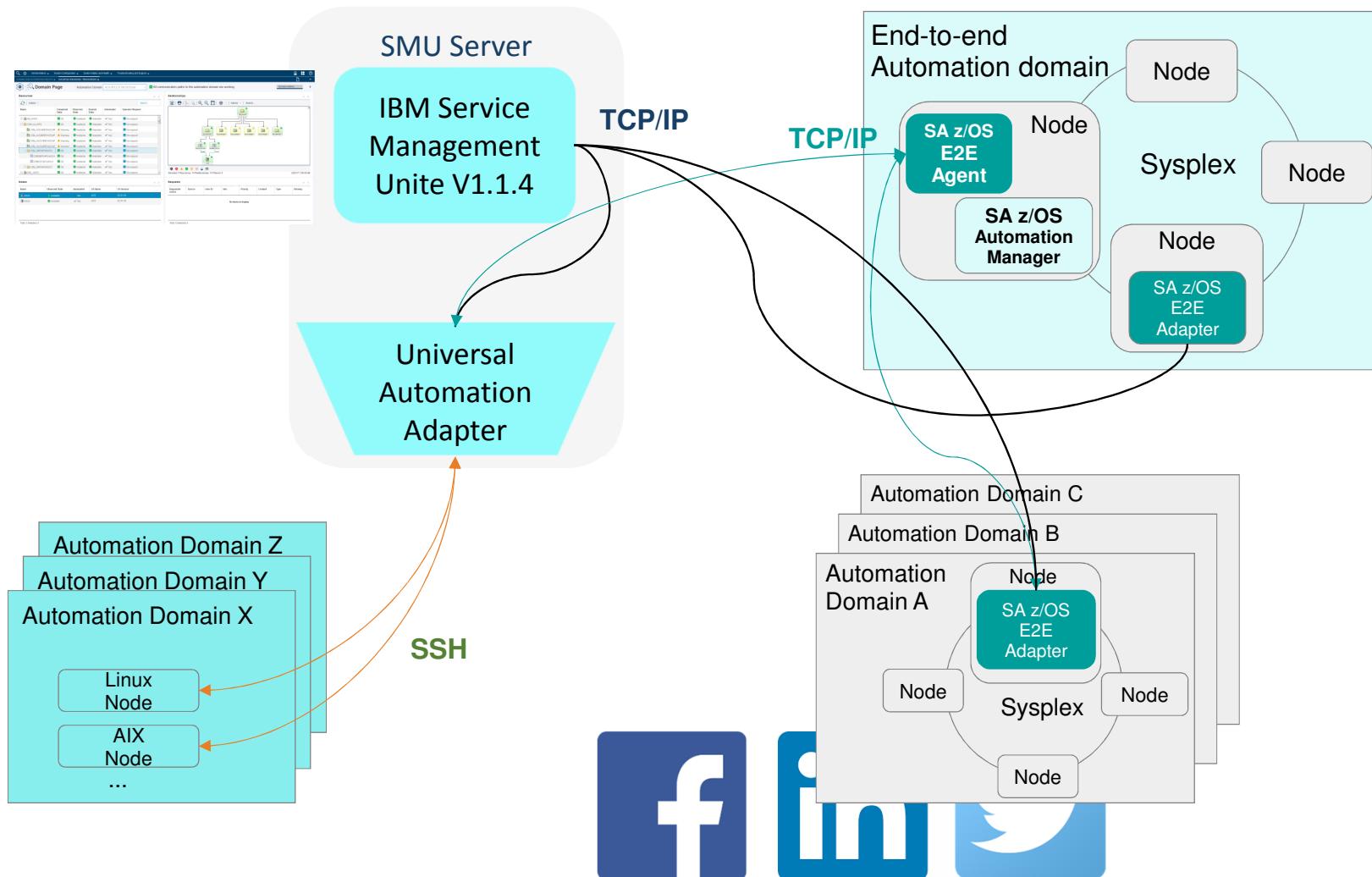
Operating System Type = MVS  
Initialize target system = BYPASS  
Default Response to IEA213A/IEA214A = YES  
Target time zone = 0 (same as host)

ISQ144: Dynamic target system setup skipped due to invalid pattern &1.  
ISQ145: Dynamic target system &1 skipped - duplicate entry.





- Control applications running on z/OS sysplexes and on distributed servers
- Manage cross platform automation environment regarding dependencies between them



## Customization Dialog Definitions

### Entry Type Selection

Option ==>

More: +

Enter number or entry type or use "BR <entry type>" for browse

1 ENT	Enterprise	30 TMR	Timers
2 GRP	Groups	32 TPA	Tape Attendance
3 SBG	SubGroups	33 MVC	MVS Components
4 SYS	Systems	34 MDF	MVSCOMP Defaults
5 APG	ApplicationGroups	35 SDF	System Defaults
6 APL	Applications	36 ADF	Application Defaults
7 EVT	Events	37 AOP	Automation Operators
8 SVP	Service Periods	38 NFY	Notify Operators
9 TRG	Triggers	39 NTW	Networks
10 PRO	Processors	40 XDF	Sysplex Defaults
11 MTR	Monitor Resources	41 RES	Resident CLISTS
12 ENS	zEnterprise Ensembles	42 SCR	Status Display
13 PAC	Pacing Gates	50 DMN	Remote Domains
20 PRD	Product Automation	51 REF	Resource References

References to remote resources and their automation domains



## Customization Dialog Definitions – remote Domains

Domain Name as  
to be seen in  
INGLIST

Entry Name Selection		Row 1 to 8 of 8
Command ==>		Scroll ==> PAGE
Entry Type : Remote Domain	PolicyDB Name : E2E_V410	
	Enterprise Name : E2E_V410	
Action	Short Description	
AOCAPLEX	remote Domain for AOCAPLEX	
AOC4PLEX	Test of remote SAPlex	
LINUXENV	distributed environment managed via UAA	

Domain Information	
Command ==>	
Entry Type : Remote Domain	PolicyDB Name : E2E_V410
Entry Name : LINUXENV	Enterprise Name : E2E_V410
Domain Name . . . . .	
<u>MyLinuxEnvironment</u>	Actual Remote Domain Name

Add credentials in ~adapter/config/inge2eagt.credentials.properties



## Customization Dialog Definitions – Remote Resource Reference

Reference to  
remote Resource  
as to be seen in  
INGLIST

Entry Name Selection			Row 6 to 8 of 8
Command ==> _____			Scroll ==> <a href="#">PAGE</a>
Entry Type : Resource Reference			
Action	Entry Name	Short Description	
	SMU	SMU server	
	VNC	VNC server	
	WEB_SRV	WebServer running on lnxxe2e4x	



## Customization Dialog Definitions – Remote Resource

**Remote Resource**

Command ==> \_\_\_\_\_

Entry Type : Resource Reference	PolicyDB Name : E2E_V410
Entry Name : SMU	Enterprise Name : E2E_V410
Inform List . . . . .	(E2E)
Owner . . . . .	Ulrike Münch
Info Link . . . . .	
Specify the remote resource:	
Name . . . . .	SMU
Type . . . . .	<u>IBM.RemoteApplication</u>
System/Node . . . . .	Inxe2e4x

To match UAA definitions

(APG APL MTR REF  
IBM.RemoteApplication)

Universal Automation Adapter Policy:

General

Name.*	<input type="text" value="SMU"/>
Owner:	<input type="text" value="Ulrike"/>
Info link:	<input type="text"/>
Description:	Service Management Unit

Remote System Access

Host name.*	<input type="text" value="Inxe2e4x"/>
-------------	---------------------------------------



## Customization Dialog Definitions – Remote Resource dependency and linkage

Definition of Relationships

Command ==> <a href="#">Policy Selection</a>		Row 1 to 6 of 6
<b>Entry Type :</b> Resource Reference		<a href="#">PolicyDB Name : E2E_V410</a>
<b>Entry Name :</b>	SMU	<a href="#">Enterprise Name : E2E_V410</a>
<b>Action</b>	<b>Policy Name</b>	<b>Policy Description</b>
-----	DESCRIPTION	Enter description
-----	REMOTE RESOURCE	Define remote resource
-----	RELATIONSHIPS	Define relationships
-----	-----	-----
<b>WHERE USED</b>	List domain linked to this entry	
<b>COPY</b>	Copy data from an existing entry	

Linkage to remote Domain

Command ==> <a href="#">Where Used</a>		Row 1 to 8 of 8
<b>Entry Type :</b> Resource Reference		<a href="#">SCROLL==&gt; PAGE</a>
<b>Entry Name :</b>	SMU	<a href="#">PolicyDB Name : E2E_V410</a>
<b>Action</b>	<b>Status</b>	<b>Name</b>
-----	-----	AOCAPLEX
-----	-----	AOC4PLEX
-----	-----	LINUXENV
-----	-----	Type
-----	-----	DMN
-----	-----	DMN
-----	-----	DMN

## Runtime – INGLIST

IN KYST0		SA z/OS		Command Dialogs		Line 1		of 4	
Domain Id .	: IPUFJ	-----	INGLIST	-----	Sysplex = AOC4PLEX	Date . . . :	07/25/18	Time . . . :	09:44:45
Operator Id	: RUMIL		Stop INGGROUP	D INGRELS E INGVOTE F INGINFO G Members	K INGCICS L INGIMS M DISPMTTR P INGPAC				
A Update	B domain name	I Stop	D INGRELS E INGVOTE F INGINFO G Members	K INGCICS L INGIMS M DISPMTTR P INGPAC	U User X INGWHY / scroll				
H DISPTRG	I Suspend	T INGTWS	Sus Compound	Desired	Observed	Nature			
CMD Name	Type System	Sus							
LINUXENV	DMN		SATISFACTORY	AVAILABLE	AVAILABLE	AVAILABLE			
SMU	REF	LINUXENV	SATISFACTORY	AVAILABLE	AVAILABLE	AVAILABLE			
VNC	REF	LINUXENV	SATISFACTORY	AVAILABLE	AVAILABLE	AVAILABLE			
WEB_SRV	REF	LINUXENV	PROBLEM	AVAILABLE		HARDDOWN			

reference resource name

domain name where REF resource belongs to



## Runtime – INGINFO for Domain

```

INGKYINO          SA z/OS - Command Dialogs      Line 1    of 213
Domain Id . : IPUFJ   ----- INGINFO -----  Date . . : 07/25/18
Operator Id : BUMU  Sysplex = AOC4PLEX        Time . . : 09:46:00

Resource      => LINUXENV/DMN      format: name/type/system
Target        => _____ System name, domain ID or sysplex name

Resource     : LINUXENV/DMN
Description  : distributed environment managed via UAA

Status...
Observed     : AVAILABLE
Desired      : AVAILABLE
Automation   : IDLE
Startability : YES
Compound     : SATISFACTORY      Last changed : 2018-07-25 09:30:14
Health Status: N/A

E2E Agent...
Runs on      : AOC4

Remote Domain...
Name          : MyLinuxEnvironment
Operational Info: OK - The connection to the domain was successfully
                  established.

Adapter OS    : Linux
Adapter Hostname: lnx2e4x
Adapter Port   : 2005
Adapter SSL    : false
Adapter Security: false

```

actual remote domain name

information about the status

actual remote node



## Runtime – INGDMN

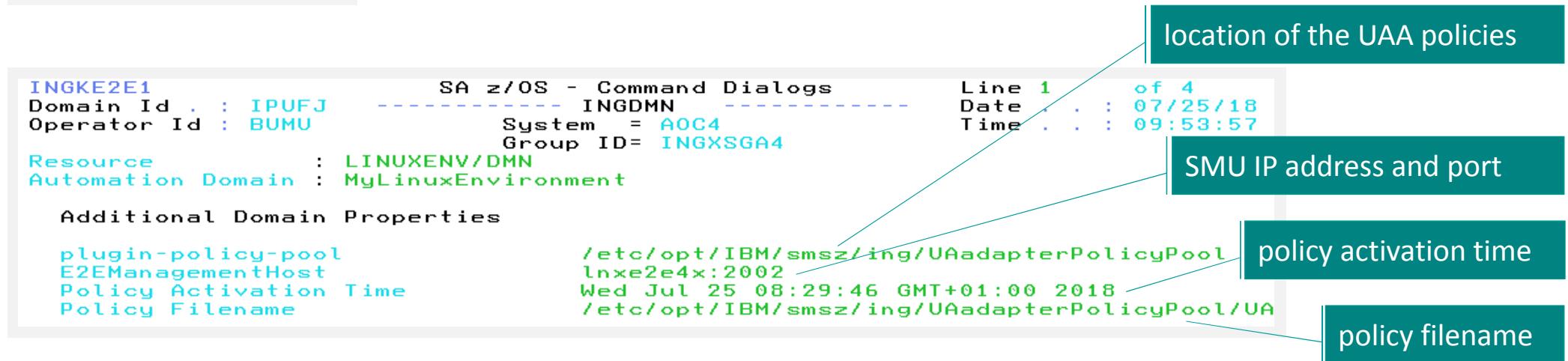
```

INGKE2E1          SA z/OS - Command Dialogs
Domain Id . : IPUFJ   ----- INGDMN -----
Operator Id : BUMU   System = AOC4
                     Group ID= INGXSGA4
Resource        : LINUXENV/DMN
Automation Domain : MyLinuxEnvironment

Additional Domain Properties
plugin-policy-pool      /etc/opt/IBM/smsz/ing/UAadapterPolicyPool
E2EManagementHost       lnxke2e4x:2002
Policy Activation Time  Wed Jul 25 08:29:46 GMT+01:00 2018
Policy Filename          /etc/opt/IBM/smsz/ing/UAadapterPolicyPool/UA

```

Line 1 of 4  
Date : 07/25/18  
Time : 09:53:57




## Runtime – INGINFO for Reference Resource

```

INGKYINO          SA z/OS - Command Dialogs           Line 1      of 229
Domain Id . : IPUFJ      ----- INGINFO -----   Date : . : 07/25/18
Operator Id : BUMU      Sysplex = AOC4PLEX        Time : : : 09:56:23

Resource      => SMU/REF/LINUXENV      format: name/type/system
Target        => _____ System name, domain ID or sysplex name

Resource      : SMU/REF/LINUXENV
Description   : SMU server
Owner         : Ulrike Münch

Status...
Observed     : AVAILABLE
Desired      : AVAILABLE
Automation   : IDLE
Startability : YES
Compound     : SATISFACTORY    Last changed : 2018-07-25 09:30:23
Health Status: N/A

E2E Agent...
Runs on System : AOC4

Remote Domain...
Domain Name   : MyLinuxEnvironment
Remote Resource: SMU/IBM.RemoteApplication/lnxe2e4x
Operational Info: E2EVNT_ONLINE_OK - Resource is up and ready for use.


```

actual remote domain name

actual remote resource name

operational information



## Runtime – INGINFO for Reference Resource

```
'INGKYINO          SA z/OS - Command Dialogs      Line 1      of 135
Domain Id . : IPUFJ   ----- INGINFO -----  Date . . : 07/25/18
Operator Id : BUMU    Sysplex = AOC4PLEX        Time . . : 09:57:53

Resource       => WEB_SRV/REF/LINUXENV      format: name/type/system
Target         => _____ System name, domain ID or sysplex name

Resource       : WEB_SRV/REF/LINUXENV
Description    : WebServer running on lnx2e4x
Owner          : Ulrike Münch

Status...
Observed       : HARDDOWN
Desired        : AVAILABLE
Automation     : PROBLEM
Startability   : NO
Compound       : PROBLEM Last changed : 2018-07-25 09:43:53
Health Status  : N/A

E2E Agent...
Runs on System : AOC4

Remote Domain...
Domain Name    : MyLinuxEnvironment
Remote Resource: WEBSrv1/IBM/lnxe2e4x
Operational Info: E2EREQ_FAILED_RESOURCE_UNKNOWN - Resource is not
                  defined on the remote domain.
```

operational information giving explanation about the bad status



Thank  
You



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Previously known as ITSM on IBM Z newsletter



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