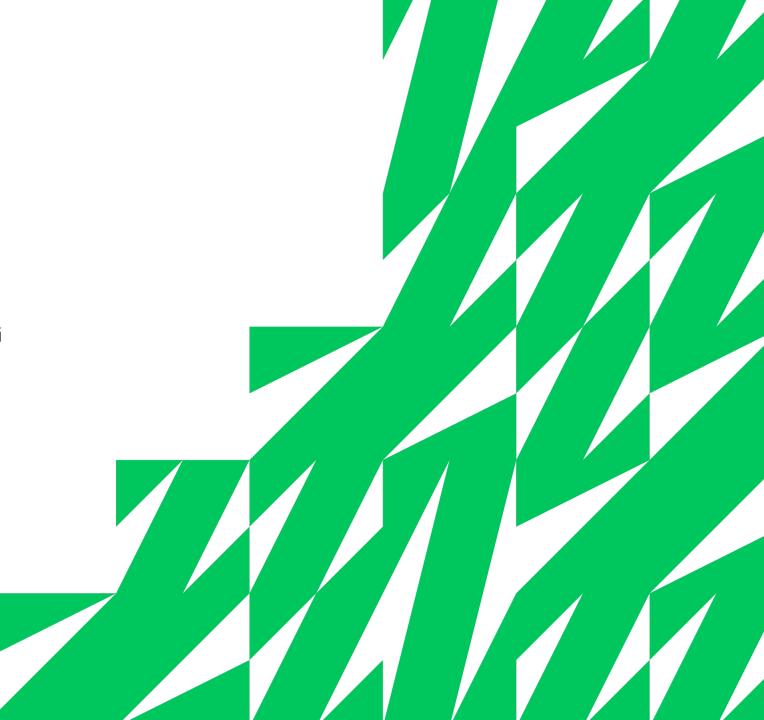


MACHINE LEARNING

Does it really exist in z/OS?



AGENDA

What is machine learning?

Is it in our everyday lives?

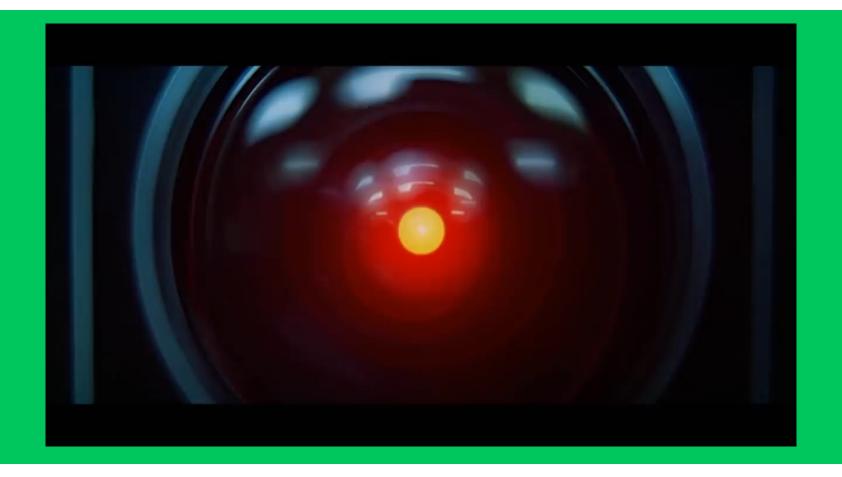
Machine learning in IT Ops Analytics - ITOA

ITOA ML in the z/OS world

Demo



Who remembers this?



WHAT IS MACHINE LEARNING?



What is Machine Learning?

Alan Turing

"Can machines do what we, as thinking entities, can do?"

Term Coined 1959 by Arthur Samuel

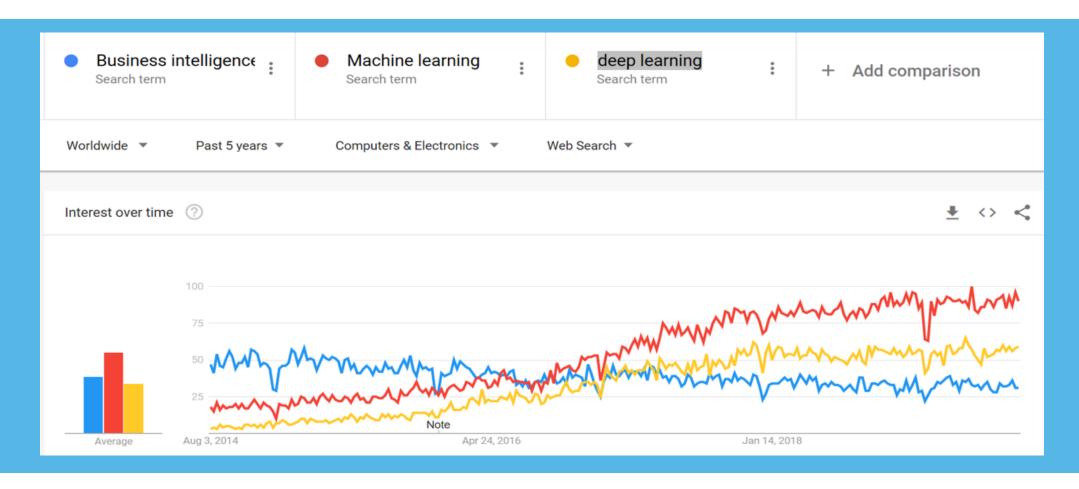
Al pioneer – Samuel's Checker one of the first "self-learning" programs

Machine learning – ML - is the <u>scientific study</u> of <u>algorithms</u> and <u>statistical models</u> that <u>computer systems</u> use in order to perform a specific task effectively without using explicit instructions, relying on patterns and inference instead. *Wikipedia*

Data, data, data is Key!



Doesn't appear to be just hype.



Data from Google Trends.

Machine learning and Data Mining

Machine Learning is focused on Prediction

"Algorithms that parse data, learn from that data, and then apply what they've learned to make informed decisions

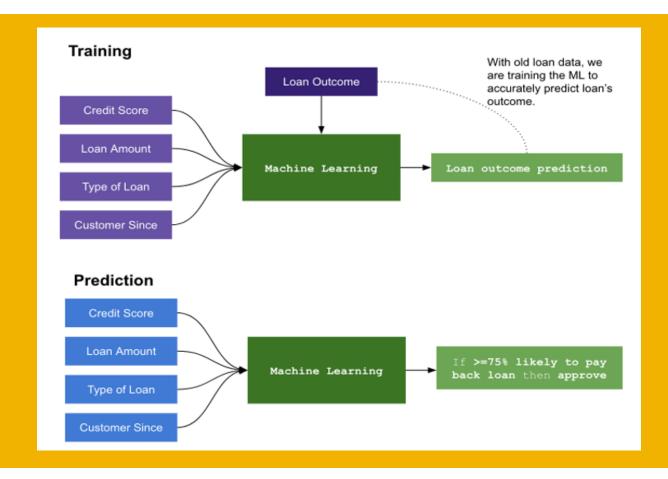
Pandora, Spotify, NetFlix, Maps, etc

Data Mining is focused on Discovery

"Anomaly detection or Outlier detection is the identification of rare events or unexpected bursts in activity

IS IT IN OUR EVERYDAY LIVES?

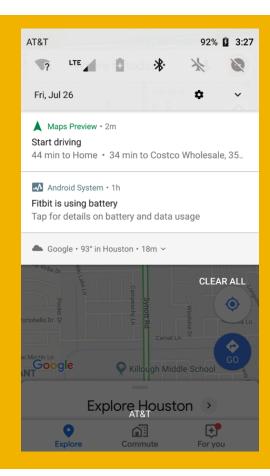




Loan Approval Process Example

Google Maps learned my behavior

Some machine learning used



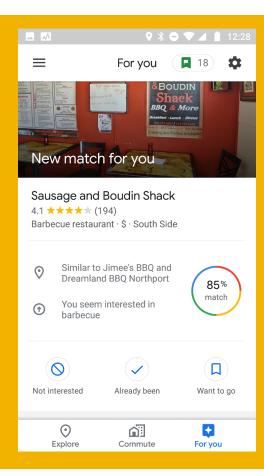
Location, Location

He/She has learned and predicted what I might like based on learned behavior

More advanced. Starting to guess

I wasn't even hungry when this suggestion came up.

What's going on?



Maps For You

Looks like I'm having Mexican whether I want or not. LOL

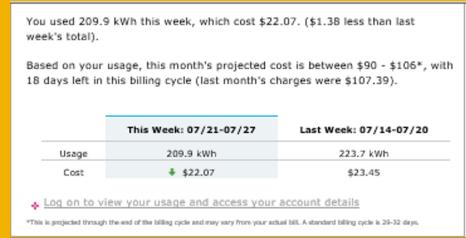
Data, data, data enhances predictions

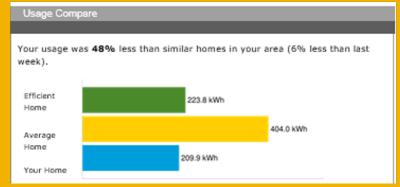


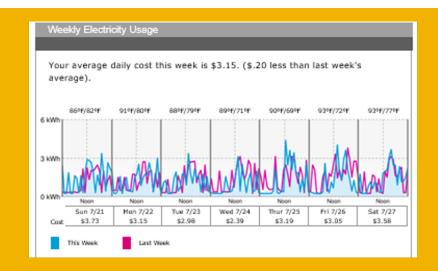
HAL, something other than Mexican please?

I'm sorry Carlos.
I'm afraid I can't do that . . .

Maps For You







Wouldn't this be a nice email about my z/OS environment?

- Sent to management
- Automatically?

One more example

MACHINE LEARNING IN IT OPS ANALYTICS - ITOA



Machine Learning in ITOA

Remember Inference and Patterns?

- Loan Approval?
- Maps?
- Electric Bill

There are billions of rows of data in z/OS SMF's and Log files

- Is all of it useful? Of course not.
- Are there hidden gems in there about my environment I might be missing? – YES!!

Analytics combined with Machine Learning helps

- Discover patterns which might not be obvious
- Bring attention to anomalies in the patterns or environment
- Take informed decisions
- Predict behaviors

ITOA MACHINE LEARNING IN THE z/OS WORLD



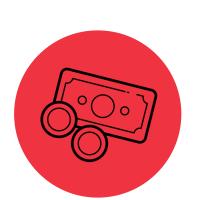
First, you need centralized data

The problem with that?



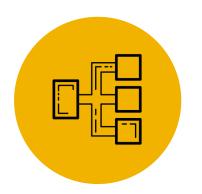
Volume

Logs represent huge amount of data



Costs

Logs are expensive to collect & manage



Uncorrelation

Logs come in silos

Now, what do I do with all these data?



- All the relevant operational data
- Streamlined in one place
- In near real time



correlation

Data

- Data relationships
 - For a bigger picture
 - In interactive dashboards
 - Designed by experts



interpretation

ata

- A single version of the truth
 - Different perspectives
 - Translated into business insights



 Machine learning engines Optimization advices

Data leverage

 Automated actions

With a User Experience Focus

Architecture - How does it work?

Collect





Extract

Data is collected on the Mainframe and sent to Open System

LPAR2



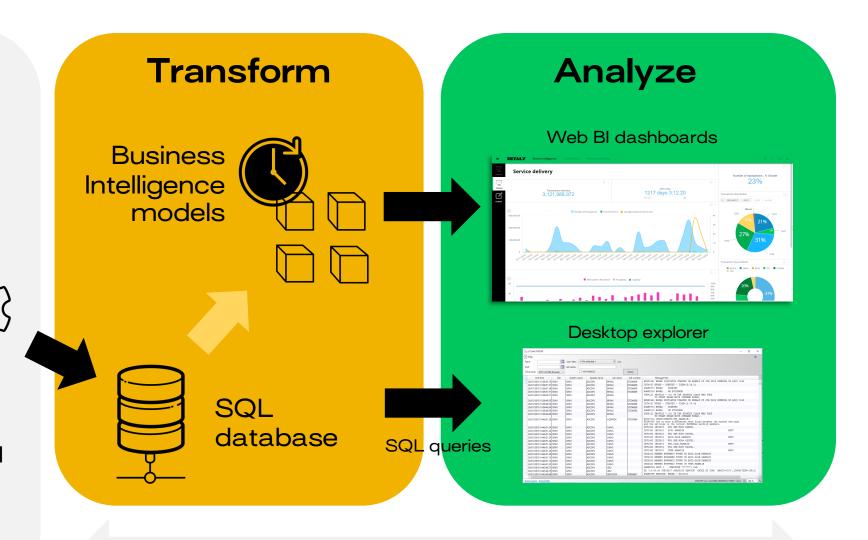


Smart ETL engine

LPARn



Transform & Load
Data is reconciled and
grouped on the fly,
before it is loaded into
ZETALY Database



Microsoft Windows

One example of machine learning

Standard alert system



« Notify me if I reach 90% of my machine capacity »

I know that after 90%, it will have an impact on the quality of service

But is 30% usage a good number as well?
Depends on situations (date, hour...)

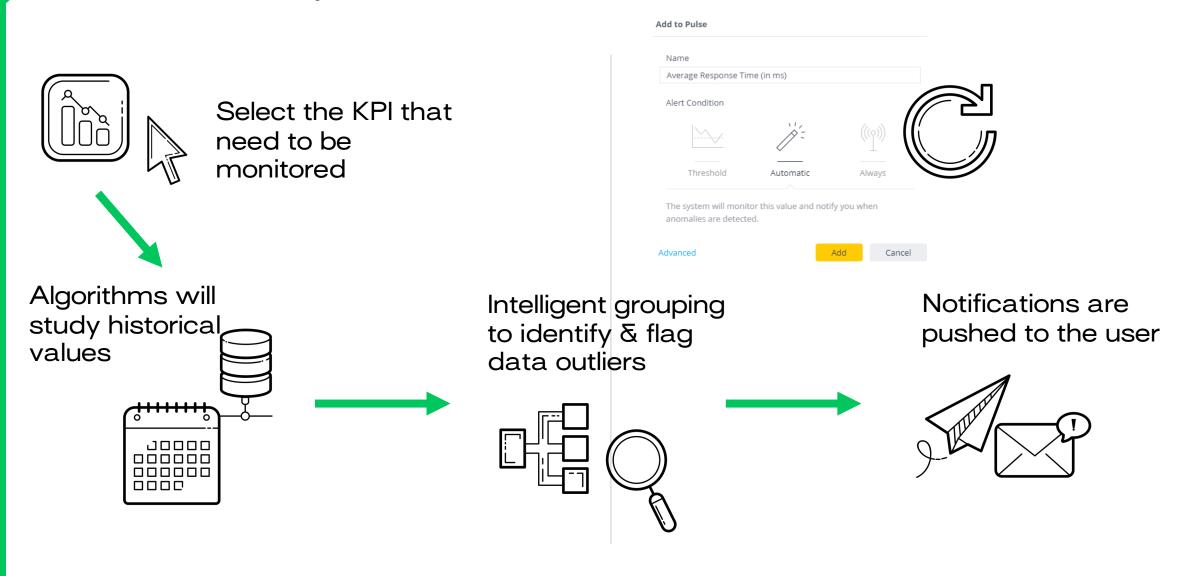
Anomaly detection

« Notify me if something abnormal happens »

Machine learning triggers an alert:

On Black Friday, I shouldn't have a 30

How anomaly detection works?



Supported SMF and Logs

SMF

14, 15	Non-VSAM	74.5	Cache Activity
30	Job or step statistics	74.9	PCI/e Activity
42.6	SMS Dataset	78.3	LCU Activity
64	VSAM	80	Security Activity
61, 65, 66	Catalog Dataset	101	DB2 Accounting
70	CPU Monitor	110	CICS Performance
72.3	WLM Activity		
73	Channel Path Activity	113	Hardware Performance
74.1	Device Activity	225	AutoSoftCapping

Others

DCOLLECT "D"	Dataset DCOLLECT records
DCOLLECT "V"	Volume records
IMS Log	IMS Transaction-level statistics (type x'56FA')
SYSLOG	All Message to Syslog (CNZ_WTOMDBEXIT)

Let us know if you need any other information, we can add it to ZETALY

CAN YOU SHOW ME?





QUESTIONS?

For more information

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contact@zcostmanagement.com