



CA OPS/MVS New Features and Roadmap

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CA OPS/MVS Release Overview

- OPS/MVS 13.0
 - Complete GA Released on November 13, 2017
- OPS/MVS 13.5
 - Incremental GA released February 2018
 - Tentatively scheduled February 2020 for Complete Release
- Automation Point 11.6
 - Complete GA released January 17, 2019
 - 11.6.1 Service Pack Released September 2019



Automation Point 11.6 New Features

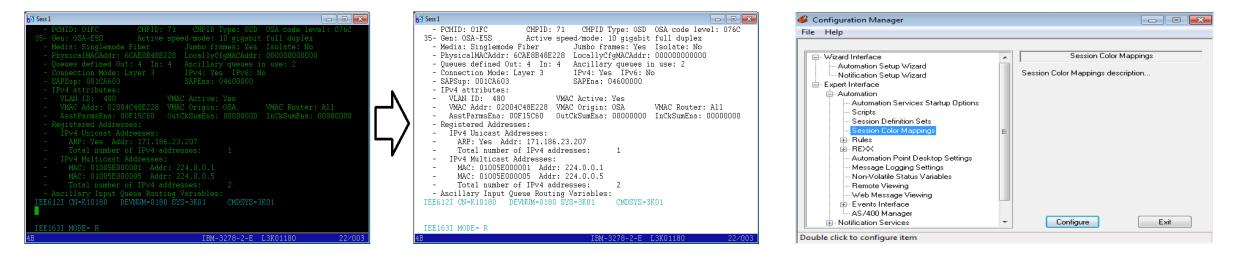
- Expanded the number of 3270 console connections supported per AP instance from 64 to 128
- Remove license check for 3270 option
- Reintegration of Distributed CCI w/TLS 1.2 support and removal of CCI PC
- Internalize SNMP trap support



Remote Viewer Session Colorization

Automation Point 11.6

- Ability to change the background and text color at a session level within Remote Viewer.
- Allows Administrators to distinguish different types of system via color coding (Ex. Production and Test)





OPSLOG Archive Restore Improvements

- Primary Line command ARCHREST
 - Syntax ARCHREST *date time*
 - Date a date (for example, 5APR87, 5APR, 05APR1987)
 - Time a time in hh:mm:ss format (for example, 11:, 11:00, 11:00:00)
 - Automatically find the correct Archive Dataset and drop you right in the restore panel

OPSLOG Browse	OPS11L CA11 OPSLOG	
Command ===> a	r 06may 12:00_	
Date Time		·
07MAY 07:14:39	IEF196I CAJR251I RC 27 L2TSTPGM F	LUSH
07MAY 07:14:39	IEF196I 00:00:00.00 00:00:00.00 0	0
07MAY 07:14:39	PQ3030# JOB13050 STEP 27 RC.BODY PGM=L2TS	STPGM ENDE



OPSLOG Rule Point and Shoot

- Allows for quickly viewing / editing rules associated with a message displayed in the OPSLOG
- In the "All Columns" display the Ruleset.Rulename entries can be clicked on to jump directly into the rule

D Display All Columns for SEC Event +	Scroll ===> CSR 10+11
	10+11
2 Command ===> on 080100 and Level 1904 a=01DD	
2 More: - 0100 and Level 0003 a=01BA	
2 ! BASE.ARCHSECA ! 02 ! BASE.ARCHSECA ! JLEWIS.JOESEC ! on 080100 and Level 1904 a=01DD	
2 !!	
2 ! Ruleset.Rulename3 ! Ruleset.Rulename4 ! Ruleset.Rulename5 ! Address !	
2 ! NONE.NONE ! NONE.NONE ! NONE.NONE ! 108B2180 !	
2 !!	
2 ! Message ID ! Event ID ! Route Codes<>64 65<>96 97<->128 DESC !	
2 ! 0PS0SF ! 0PS0SF ! <u>00000000 00000000 00000000 0000000</u> !	
2 !!	
2 !+12+3+4+5+6+7 !	
2 ! OPSOSF OI MSFINIT !	
2	
2 !+8+9+0+2+3+4 ! ed.	
2 ! Formatted Ruleset.rule1 !	
2 ! ! sion R19.0 and Level BAT 218 a=	=0089
2 ! 19.0 and Level BAT 218 a=0089	
2 !	
2 F1=HELP F2=SPLIT F3=END F4=RETURN F5=RFIND F6=RCHANGE ed.	
2 F7=UP F8=DOWN F9=SWAP F10=LEFT F11=RIGHT ed.	



Integration with Service Management Products

- Products Supported
 - CA Service Desk Manager
 - ServiceNow
 - ServiceAide
 - HP Service Manger
 - SAP Solution Manager ITSM
 - Salesforce Service Cloud
 - BMC Remedy
- Ability to Open Tickets via Address USS Command SMREQ
 - Fields vary depending on product
 - Examples: Assignment Group, Description, Impact, Urgency, Priority, Type, Impacted User
- When "stem" keyword specified returned output includes
 - Ticket Number
 - URL to launch in context

Example 1: Open an incident with ServiceNow.

This command opens an incident with third-party service management product ServiceNow. It waits for a maximum of 90 seconds to receive a response, and stores the response in the REXX stem variable named OUT.

ADDRESS USS "SMREQ name('SMREQ sample') description('ServiceNow') Service(ServiceNow) stem(out.) wait(90)"



CA Normalized Integration Management for Service Management

- Allows abstraction of Service Management product
- Quickly convert between products without having to change hundreds of OPS/MVS Rules and/or REXX programs
- OPS/MVS configuration allows for multiple NIM SM deployments
 - Mainframe Local, Mainframe Remote, Distributed
- SMREQ keywords allow for
 - Addressing default NIM SM based upon USS Service configuration
 - Addressing a command specific NIM SM
 - Looping through multiple NIM SM's until successful



CA NIM SM Product Selection

CA Normalized Integration Management for Service Management								
Configurations Customizations Authentication	on API Explorer							
Options	Default Service Desk Product		Save					
Default Service Desk Product	Select the Service Management Product to be used b							
ServiceNow(ServiceNow)	Product Name							
CA Service Desk Manager(CASDM)	ServiceNow(ServiceNow)	0						
ServiceAide(serviceaide)	CA Service Desk Manager(CASDM)	\bigcirc						
BMC Remedy ITSM(BMCRemedy) HP ServiceManager(HPServiceManager)	ServiceAide(serviceaide)	Õ						
SAP Solution Manager	BMC Remedy ITSM(BMCRemedy)	Ŏ						
ITSM(SapSolManagerITSM)	HP ServiceManager(HPServiceManager)							
Salesforce Service Cloud(SFDCServiceCloud)	SAP Solution Manager ITSM(SapSolManagerITSM)	Õ						
Mail Server	Salesforce Service Cloud(SFDCServiceCloud)	Ō						



CA NIM SM Product Configuration

CA Norma	alized Integ	ration Manageme	nt fo	r Service Management	nimad	min Log Out
Service Management						
Configurations Customi	zations Authe	ntication API Explorer				
CA NIM and Service Des	k Product Field	Mappings			Save	Reset
		Select a Service Desk Produc Select a CI Type		viceNow(ServiceNow)	\$	
Existing Field Mappings						
CA NIM Field	Data Type	Service Desk Field		Default Value	Possible Values	Action
affectedCIID	string	cmdb_ci	\$			<i>"</i>
id	string	sys_id	\$			<i>"</i>
assigneeUserID	string	assigned_to	\$			<i>»</i>
assigneeCompany	string	company	\$			<i>"</i>
assigneeGroup	string	assignment_group	\$			<i>"</i>
callBackTimeStamp	datetime	follow_up	\$			<i>"</i>
closureTimeStamp	datetime	closed_at	\$			<i>"</i>
creationTimeStamp	datetime	opened_at	\$			<i>"</i>
creationUserID	string	sys_created_by	\$			<i>"</i>
affectedEndUserID	string	caller_id	\$			<i>"</i>
description	string	description	\$			<i>"</i>
impact	string	impact	\$		High=1,Medium=2,Low=3	<i>"</i>
category	string	category	\$			<i>"</i>
status	string	state	\$		New=1,Active=2,Awaiting Problem=3,Await	ij 🤌
referenceNumber	string	number	\$			



Integration with Netcool

- New USS command "NCREQ" to send messages over to Netcool
- Alert Status Table must be defined to configured to defined Schema Name Pairs

```
/* OPNCREQ - sample rexx program to create NetCool alert */
             = WORD (OPSIPL (LOAD, HWNAME), 2)
  CEC
  LPAR
            = WORD (OPSIPL (LOAD, LPARNAME), 2)
           = CEC || '.' || LPAR
  NODE
  ADDRESS USS "NCREQ" ,
                     "Identifier (NCREQ Sample Alert)",
                    "Summary (Sample alert from OPSREXX) ",
                    "Type(1)",
                    "First(*) Last(*),",
                    "Agent (OPS/MVS) ",
                    "Expire(120)",
                    "EventID('NCREQ Sample')",
                    "Manager('OPS/MVS testing')",
                    "AlertGroup(z/OS Systems)",
                    "Node(" || NODE || ")",
                   "STEM(OUT.)"
/* Display the output */
SAY "Ouput from NCREQ command:"
DO I = 1 to OUT.0
   SAY out.i
   END
```

NCREQ Exam	ple Output
NCREQ.RESPONSE	.HTTPCODE='HTTP/1.1 201 Created'
NCREQ.RESPONSE	.URI='http://OpsNetCooll.ca.com:8080/objectserver/restapi/alerts/status/kf/8626%3ANCOMS'
NCREQ.RESPONSE	.Identifier='NCREQ Sample Alert'
NCREQ.RESPONSE	.Serial='8626'
NCREQ.RESPONSE	.Node='CEC1.LPAR1'
NCREQ.RESPONSE	.Manager='OPS/MVS testing'
NCREQ.RESPONSE	.Agent='OPS/MVS'
NCREQ.RESPONSE	AlertGroup='z/OS Systems'
NCREQ.RESPONSE	.Severity='1'
NCREQ.RESPONSE	.Summary='Sample alert from OPSREXX'
NCREQ.RESPONSE	.StateChange='1556708884'
NCREQ.RESPONSE	.FirstOccurrence='1556708883'
NCREQ.RESPONSE	LastOccurrence='1556708883'
NCREQ.RESPONSE	.InternalLast='1556708884'
NCREQ.RESPONSE	.Type='1'
NCREQ.RESPONSE	.Tally='1'
NCREQ.RESPONSE	.EventId='NCREQ Sample'
NCREQ.RESPONSE	.ExpireTime='120'
NCREQ.RESPONSE	.ServerName='NCOMS'
NCREQ.RESPONSE	ServerSerial='8626'



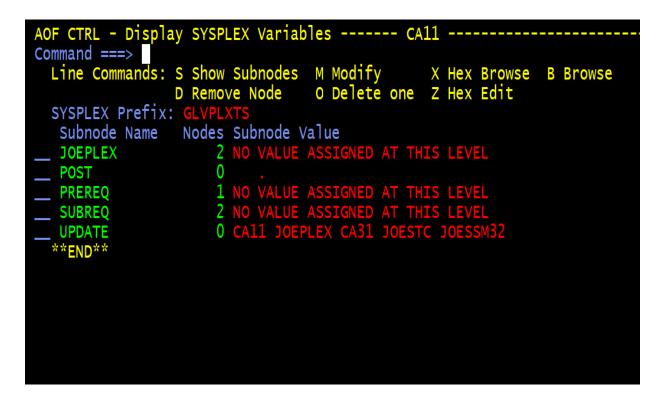
Integration with Zowe CLI

- Allows OPS/MVS functionality from a desktop command line
- Secured through existing Mainframe credentials and security implementation
- Base set of commands for AOF Rules and System State Manager
 - bright ops disable rule api reqrule1
 - bright ops enable rule api reqrule1
 - bright ops show rule api reqrule1 status
 - bright ops show resource cics –state
 - bright ops start resource cics
 - bright ops stop resource cics



Sysplex Global Variables Update

- Accessible via OPSVIEW 4.8 Panel
 - GLVPLXTx is the prefix for temporary variables
 - GLVPLXPx is the prefix for permanent variables





Direct IBM BCPii Integration

- Replaces HiSrv functionality
- New BCPii server is an OPS/MVS STC like the OPS/MVS OSF or USS servers
- ADDRESS HWS host environment Commands
 - Command syntax is the unchanged
- SENDCMD command lets you execute a specific hardware command for a specific target
 - ADDRESS HWS "SENDCMD CMDTEXT('DEACTIVATE FORCE=YES') ENTITY(LPAR('SAMPLE1') CPC('IBM.MACHINE.SAMPLE'))"
- Get System Attribute Command
 - Address HWS "Getattr attr('"CPCVERSION") Entity(cpc('IBMXXXXX.YYYY')) Refresh(yes) Debug(yes) Timeout(5)"
- Update System Attribute Command
 - Address HWS "Setattr attr("SGPIPW") ATTRVAL(46) Entity(Ensemble('IBMXXXXX.YYYY') CPC('IBMXXXXX.YYYY') lpar("SYS1"')) Debug(yes) Timeout(10)"



Miscellaneous Update

- "FTP to CA"
 - ISPF interface to quickly collect documentation and FTP them to a CA Support Case

FTP document Command ===>		D CA C.	A11 O	PSVI	E W -			Subsystem	OPSL
Commands: J	OBCARD	FTPJCL	TERSEJCL	SUBMIT					
* Required f	ields								
* Jobname	===>								
* Userid	===>		_						+
* Password	===>								+
* Dsname	===>								
* Site ID	===>		(nnnn	.nnn)					
* Case numbe	r ===>		(nnnn	nnnn)					
* Terse	===>		(YES	or NO)					
Enter END command to return									

• Ability to define "Same-Name" Resources within SSMGAv2



Planned

Feature	Description	Benefit
Notification Manager Voice Card	Automation Point currently supports Dialogic Cards for phone calls. We will be looking to support other cards increasing the customer options when using this functionality	Allows greater flexibility for hardware support and the ability to use a virtual server with voice notification support.
Automation Point Recoverability	Expand the functionality allowing for automated failover between instances	Reduction in downtime resulting from maintenance or system failover.



Mainframe Team Center



RULES MANAGEMENT

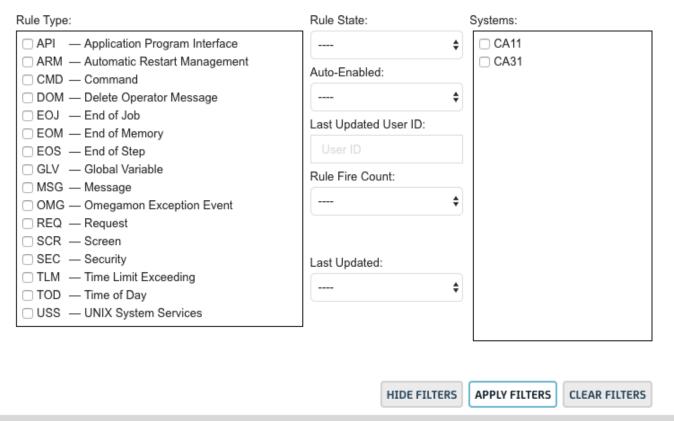
- View rules from all your
 LPARs in a single location
- Quick Search Capabilities
- Installed in USS
- Uses CA Common Services communication to expand beyond SYSPLEX

Mainframe Team Center Automation	kiemi01 🔻
Rules Management SHOW FILTERS	CLEAR FILTERS No filters activ
Search Rule	CA31:OPSH / API / FINDSYS ENABLED Event ID: FINDSYS*
CA31:0PSC (10)	Auto Enabled: Yes Type: GLV
▼ CA31:0PSH (2)	Lines: 31 Created: 13 Feb 2017 Fire Count: 0 Updated: 07 Nov 2017 13:29 (STRPH01)
▼ API (6)	Rule Source Rule Comparison (1/1) Missing Rule (2)
APIWSEVT	
FINDSYS)GLV FINDSYS* /* */)INIT
NEWALRM	SAY 'OPFNDSYS INIT: 'OPSINFO('SMFID') OPSINFO('JOBNAME') opsinfo('version')
OPOIALRM	if opsinfo('version') < '13.00' then return reject
SCRRULE) PROC
TODRULE	return 'reject' host = OPSINFO('SMFID')
• USER1 (142)	jobname = OPSINFO('JOBNAME') SAY 'OPFNDSYS Rule has fired; 'host jobname
CA31:OPSV (3)	<pre>if host='CA11' & jobname='MSZ1010P' then do api.result = api.result OPSINF0('SUBSYS') ' ' return 'accept'</pre>



Rules Filtering

Filter Options



- Rule Type
 - Limit display to specific types of Rules
- Systems
 - Limit to a subset of systems
- Rule State
 - Enabled / Disabled?
- Auto-Enabled
 - Yes / No?
- Last Updated User Id
 - Who changed it?
- Rule Fire Count
 - Greater or Less than a value
- Last Updated
 - Specific Date, Before, After, or Range



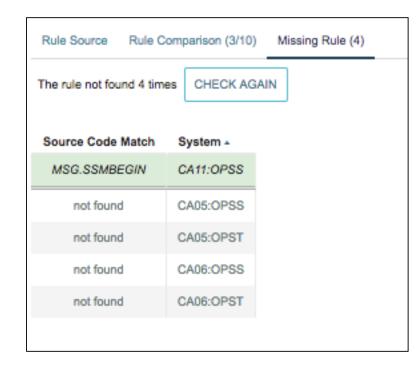
Rules Comparison

Rule Source Rule Comparison (3/10) Missing Rule (4)									
he rule was found 10 times: 7 matched, 3 did not match CHECK AGAIN									
Source Code Match	System -	Lines	Туре	Last Updated	By User	Status Match	Enabled	Auto-Enabled	
SSMBEGIN	CA11:OPSS	72	SEC	07 Dec 2017	EDDMA01	SSMBEGIN	Enabled	Auto-enabled	
0	CA01:OPSS	72	SEC	07 Dec 2017	EDDMA01	0	Enabled	Auto-enabled	
۰	CA01:OPST	72	SEC	07 Dec 2017	EDDMA01	•	Enabled	Auto-enabled	
۰	CA02:OPSS	72	SEC	07 Dec 2017	EDDMA01	×	Disabled	No	
۰	CA02:OPST	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
۰	CA03:OPSS	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
۰	CA03:OPST	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
0	CA04:OPSS	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
8	CA04:OPST	91	SEC	16 Jan 2018	MARMD01	8	Disabled	Auto-enabled	
۰	CA11:OPST	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
۰	CA14:OPSS	72	SEC	07 Dec 2017	EDDMA01	•	Enabled	Auto-enabled	
۰	CA14:OPST	72	SEC	07 Dec 2017	EDDMA01	۰	Enabled	Auto-enabled	
8	CA16:OPSS	104	SEC	31 Jan 2018	EDDMA01	0	Enabled	Auto-enabled	
•	CA16:OPST	72	SEC	07 Dec 2017	EDDMA01	•	Enabled	Auto-enabled	

- Quickly determine where rules across multiple systems are identical
- Selects rules based on RULESET.RULENAME



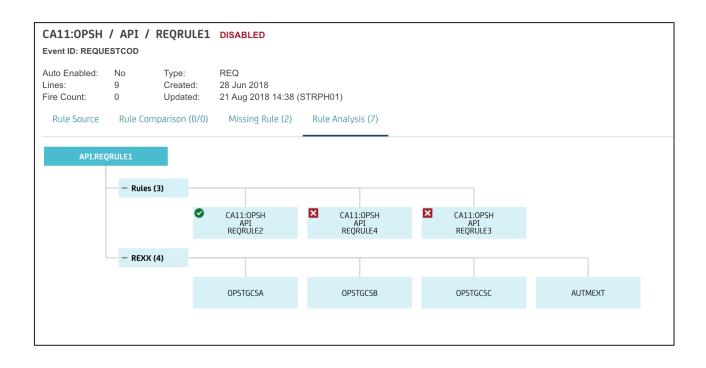
Missing Rules



- Quickly determine if rules do not exist across multiple systems
- Selects rules based on RULESET.RULENAME



Rule Analysis Tree



Quickly determine what components a rule utilizes

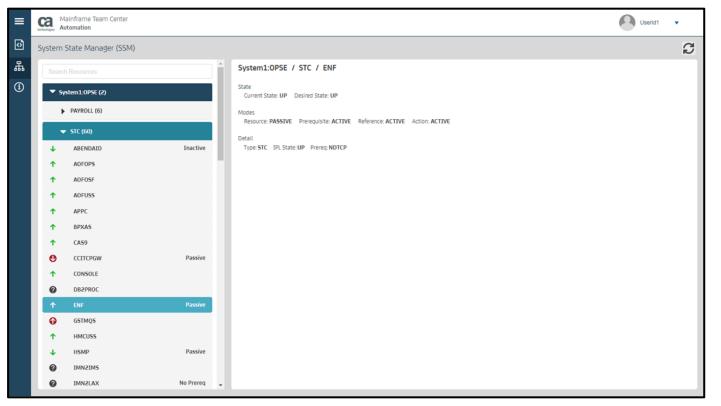
- REXX Programs
- AOF Rules

Planned Future Enhancements

- Global Variables
- Sysplex Variables
- RDF Tables



SSM Resource Operational View



- Quickly view SSM Resources across Mainframe Environment
- Quickly determine status via visual indications
- Ability to switch between SSM and Rules Management



Miscellaneous Updates

- MTC-A Data Synchronization
 - Allow changes to Rules to be automatically syncs to MTC-A Database instead of relying on timer
- Display Disabled Rules
 - Allow MTC-A to display both Enabled and Disabled Rules
 - Added new Address AOF function "LISTSRCD" allowing users access to this data via REXX



MTC-A Alert Manager

ert Ma	Closed Alerts (901	2)										Snooz
Severity	• A	Ssign Close Alert							Reset Filters	Search		٥
	Last Updated 🗘	Date / Time 🌲	System	Resource	🜲 Alert ID 🌲	Message Text	Severity 👙	Owner	🔷 Counter 🜲	Status	Notes	¢
		t					-			-		
	9-9-2019 11:42:20	9-9-2019 11:42:20	CA11	HMC_MF00	9025	LPAR CA11 Active	Info	Unassigned	1	New		
	9-9-2019 11:40:23	9-9-2019 11:40:23	CA11	HMC_MF00	9024	IPL Finished on LPAR CA11	Critical	Unassigned	1	New		
	9-9-2019 11:39:23	9-9-2019 11:39:23	MF04.CA31	ASMTEST.J02257	9023	IEF450I ASMTEST TEST - ABEND=S122 U0000 REASON=00000000	Minor	Unassigned	1	New		
	9-9-2019 11:39:23	9-9-2019 11:39:23	MF01.CA11	SEVZD01.CA11	9022	IEF450I SEVZD01 CATSO CATSO - ABEND=S622 U0000 REASON=00000000	Warning	Unassigned	1	New		
	9-9-2019 11:37:12	9-9-2019 11:37:12	MF04.CA31	STKHSC.S40212	9021	SLS2402E SCRATCH POOL DEPLETION WARNING FOR ACS 00 SUBPOOL GENPOOL, 1 SCRATCH VOLUMES REM	Minor	Unassigned	1	New		
	9-9-2019 11:37:12	9-9-2019 11:37:12	MF01.CA11	SYSV-JOB_CPU%	9020	ASID MSZ101VL FROM CA11 JOB CPU% EXCEEDED - WARNING	Major	Unassigned	1	New		
	9-9-2019 11:34:00	9-9-2019 11:34:00		LOCAL	9019	THIS IS A TESTH2	Minor	Unassigned	1	New		
	9-9-2019 12:12:23	9-9-2019 11:31:35	CA11	HMC_MF0	9017	IPL Started on LPAR CA11	Critical	Unassigned	1	New		
	9-9-2019 11:21:07	29-8-2019 10:52:32	MF01.CA11	CMDTEST	7211	Forced Test from OPST CMD	Major	TESTCMD	1	Assigned	notethis	
	29-8-2019 08:24:43	20-8-2019 09:58:17	TEST	Local	5784	Critical demo alert	Critical	mike	4	Assigned		
10 per p	age 🔻 1 - 10 of 12								Jump to Pa	ge # ≮ •	1 2)	> >

Receives Alerts From:

- OPS/MVS command
- Automation Point Rule
- Restful API

Alert Severity Levels:

- Critical Warning
- Major Info
- Minor



MTC-A Alert Manager

Mainfra	me Team Cente	r - Automation (BET/	\ 0.8)							Details	×
*	Alert Ma	inager								Resource HMC_MF00	
A	Open Alerts	Closed Alerts (9)12)							Message ID / Text 🔀 9024	
¢.	Severity	•	Assign Close Alert							IPL Finished on LPAR CA11	
#		Last Updated 🌲	Date / Time 🔶	System	Resource	🔷 Alert ID 🌲	Message Text 🔶	Severity 🌲	Owner	Severity Critical	•
								•		Status New	
		9-9-2019 11:42:20	9-9-2019 11:42:20	CA11	HMC_MF00	9025	LPAR CA11 Active	Info	Unassigned	Status Owner	•
		9-9-2019 11:40:23	9-9-2019 11:40:23	CA11	HMC_MF00	9024	IPL Finished on LPAR CA11	Critical	Unassigned	Unassigned	•
		9-9-2019 11:39:23	9-9-2019 11:39:23	MF04.CA31	ASMTEST.J02257	9023	IEF450I ASMTEST TEST - ABEND=S122 U0000 REASON=00000000	Minor	Unassigned	Open Console	
		9-9-2019 11:39:23	9-9-2019 11:39:23	MF01.CA11	SEVZD01.CA11	9022	IEF450I SEVZD01 CATSO CATSO - ABEND=S622 U0000 REASON=00000000	Warning	Unassigned	Notes History	×
		9-9-2019 11:37:12	9-9-2019 11:37:12	MF04.CA31	STKHSC.S40212	9021	.SLS2402E SCRATCH POOL DEPLETION WARNING FOR ACS 00 SUBPOOL GENPOOL, 1 SCRATCH VOLUMES REM	Minor	Unassigned		
		9-9-2019 11:37:12	9-9-2019 11:37:12	MF01.CA11	SYSV-JOB_CPU%	9020	ASID MSZ101VL FROM CA11 JOB CPU% EXCEEDED - WARNING	Major	Unassigned		
		9-9-2019 11:34:00	9-9-2019 11:34:00		LOCAL	9019	THIS IS A TESTH2	Minor	Unassigned		/i
		9-9-2019 12:12:23	9-9-2019 11:31:35	CA11	HMC_MF0	9017	IPL Started on LPAR CA11	Critical	Unassigned	Notify User	
		9-9-2019 11:21:07	29-8-2019 10:52:32	MF01.CA11	CMDTEST	7211	Forced Test from OPST CMD	Major	TESTCMD	Save	
		29-8-2019 08:24:43	20-8-2019 09:58:17	TEST	Local	5784	Critical demo alert	Critical	mike		

10 per page 🔻 1 - 10 of 12



• OPS/MVS REXX function to send alerts via MSF Link.

```
ADDRESS AP ALERT

SYSTEM(apname)

RESOURCE(rsc)

DESCRIPTION(desc)

[NOTE(note)]

[OWNER(own)]

[SEVERITY(CRITICAL | HIGH |MEDIUM | LOW | INFO)]

[AGENT(agnt)]

[EXPIRATION(NEVER | DAYS(dd) | HOURS(hh) | MINUTES(mm))]

[CUSTOM(col1(val1) col2(val2) ...)]

[DEBUG(YES | NO)]
```

Automation Point Rules Format

AMSCREATE (SEVERITY (<severity 1-5>) RESOURCE (<resource id>) [SYSTEM(system id)] [DESC(<description>)] [OWNER(<owner id>)] [EXPIRE(<NEVER|DAYS(<number>|HOURS(<number>)|MINUTES(<number>))])

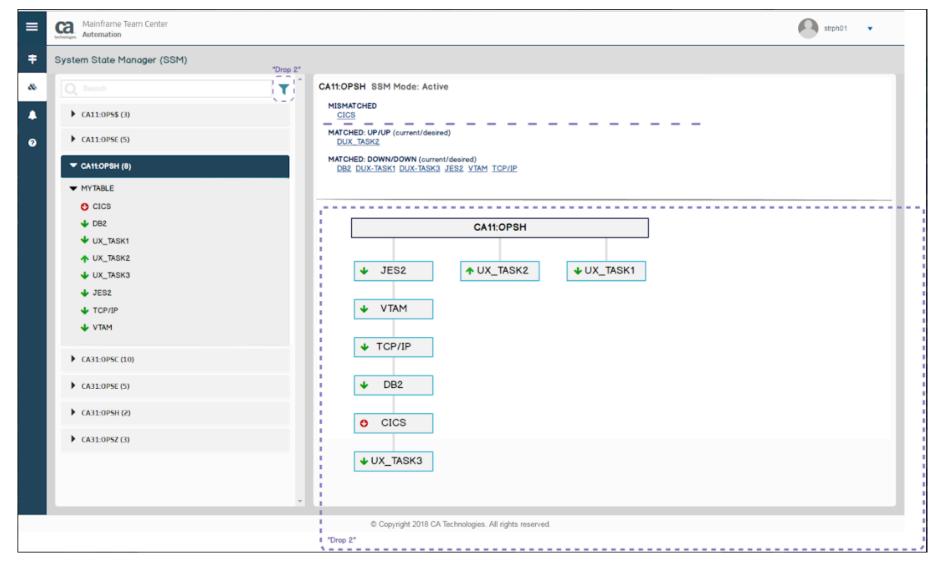
Automation Point REXX Function

```
ADDRESS AMS 'CREATE SEVERITY(<1-5>) RESOURCE(<resource_id>)
[SYSTEM(<sys_id>]
[DESC(<description>)]
[OWNER(<owner_id>)]
[NOTES(<notes>)]
[EXPIRATION(<NEVER|DAYS(<number>)|HOURS(<number>)|MINUTES(<number>)>)]'
```



MTC-A System State Manager Wireframe

System Level View

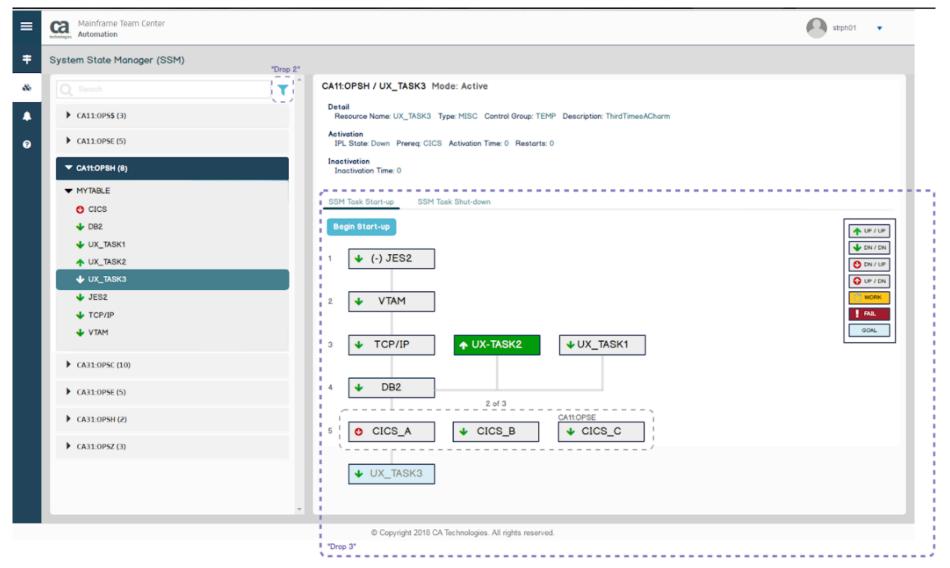




Future

MTC-A System State Manager Wireframe

Resource Level View





Under Consideration

Feature	Description
Expanded Rules Management	Mainframe Team Center – Automation is currently limited to AOF Rules. This would expand the existing functionality to OPS/REXX members, Global Variables, and Parameters
Expanded Search	Current rules management search is limited to rule names. This would expand that functionality to include the rules text and the rule specifier
Operational and Management Reports	Generate ad-hoc or scheduled reports based upon your enterprise-wide mainframe automation environment
System State Manager Administration	Add, Modify, and Delete resources from System State Manager across the your mainframe environment
Rules and Rexx Administration	Ability to maintain Rules and REXX within modern development tools. Additionally deploy / back-off changes across your mainframe environment from a single location



Thank You



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- Do it online at <u>http://conferences.gse.org.uk/2019/feedback/OB</u>
- This session is OB

1. What is your conference registration number?

🛉 This is the three digit number on the bottom of your delegate badge

2. Was the length of this presention correct?

🍟 1 to 4 = "Too Short" 5 = "OK" 6-9 = "Too Long"



3. Did this presention meet your requirements?

脊 1 to 4 = "No" 5 = "OK" 6-9 = "Yes"

 $\overset{1}{\bigcirc} \quad \overset{2}{\bigcirc} \quad \overset{3}{\bigcirc} \quad \overset{4}{\bigcirc} \quad \overset{5}{\bigcirc} \quad \overset{6}{\bigcirc} \quad \overset{7}{\bigcirc} \quad \overset{8}{\bigcirc} \quad \overset{9}{\bigcirc}$

4. Was the session content what you expected?

🋉 1 to 4 = "No" 5 = "OK" 6-9 = "Yes"

 $\overset{1}{\bigcirc} \quad \overset{2}{\bigcirc} \quad \overset{3}{\bigcirc} \quad \overset{4}{\bigcirc} \quad \overset{5}{\bigcirc} \quad \overset{6}{\bigcirc} \quad \overset{7}{\bigcirc} \quad \overset{8}{\bigcirc} \quad \overset{9}{\bigcirc}$

